

Curriculum Vitae: JAKE HARWOOD

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EDUCATION

Ph.D. (1994) University of California, Santa Barbara, USA, Department of Communication.
Dissertation: The role of response strategy and attributed thoughts in mediating evaluations of intergenerational patronizing talk (Advisor: Howard Giles)

M.A. (1991) University of California, Santa Barbara, USA, Department of Communication.
Thesis: "Don't make me laugh": Representations of age in a humorous context (Advisor: Howard Giles)

B.Sc. (1989) University of Bristol, England, Department of Psychology.

I.B. (1986) United World College of the Atlantic, Wales.

ACADEMIC APPOINTMENTS

Professor: Department of Communication, University of Arizona (2005-present)
Acting Department Head, Department of Communication, University of Arizona (2017-2018)
Acting Department Head, Department of Communication, University of Arizona (2010-2011)
Associate Professor: Department of Communication, University of Arizona (2002-2005)
Associate Professor: Department of Communication Studies, University of Kansas (2000-2002)
Assistant Professor: Department of Communication Studies, University of Kansas (1994-2000)
Graduate Teaching Assistant: Department of Communication, UC, Santa Barbara (1989-1994)

RESEARCH

Citation statistics (End of year 2016, from Google Scholar)

h-index = 46 (5-year = 30)
i10 index = 84 (5-year = 73)
Total citations = 5396 (5-year = 2966)

Books

- Giles, H., & Harwood, J. (Eds.) (2018, in press). *Oxford encyclopedia of intergroup communication*. New York: Oxford University Press.
- Harwood, J. (2018). *Understanding communication and aging: Developing knowledge and awareness* (2nd ed.). San Diego, CA: Cognella. [2nd Edition of book previously published with Sage]
- Harwood, J. (2018). *Communication and music*. San Diego, CA: Cognella. [Revised version of book originally published on Amazon / Kindle Direct].

- Harwood, J., Nussbaum, J. F., Gallois, C., Gasiorek, J., & Pierson, H. (under contract, due 2018). *Language, communication, and intergroup relations: In recognition of the research career of Howard Giles*. New York: Routledge.
- Giles, H., Reid, S., & Harwood, J. (Eds.) (2010). [*The dynamics of intergroup communication*](#). New York: Peter Lang.
- Harwood, J. (2007). *Understanding communication and aging: Developing knowledge and awareness*. Thousand Oaks, CA: Sage. [First edition; now updated and published by Cognella, 2018]
- Harwood, J., & Giles, H. (Eds.) (2005). [*Intergroup communication: Multiple perspectives*](#). New York: Peter Lang.

Articles and Chapters

[†]Indicates an author who was a student under my supervision during the period that the majority of the work was completed. Manuscripts are peer-reviewed unless otherwise stated.

- Harwood, J. (2018, in press). Music and intergroup communication. In H. Giles & J. Harwood (Eds.), [*Oxford Research Encyclopedia of Intergroup Communication*](#). New York: Oxford University Press. <http://dx.doi.org/10.1093/acrefore/9780190228613.013.429>
- Harwood, J. (2018, in press). Intergroup contact. In H. Giles & J. Harwood (Eds.), *Encyclopedia of intergroup communication*. New York: Oxford University Press. <http://dx.doi.org/10.1093/acrefore/9780190228613.013.429>
- Harwood, J. (in press). Indirect and mediated intergroup contact. In Y. Y. Kim & K. McKay-Semmler (Eds.), *International Encyclopedia of Intercultural Communication*. New York: Wiley-Blackwell.
- Harwood, J., [†]Joyce, N., [†]Chen, C-Y., Paolini, S., [†]Xiang, J., & Rubin, M. (2017). Effects of past and present intergroup communication on perceived fit of an outgroup member and desire for future intergroup contact. *Communication Research*, 44, 530-555. <http://dx.doi.org/10.1177/0093650214565926>
- Rains, S., Kenski, K., Coe, K., & Harwood, J. (2017). Online discourse and social identity deindividuation. *Journal of Computer Mediated Communication*, 22, 163–178. <http://dx.doi.org/10.1111/jcc4.12191>
- [†]Arroyo, A., Segrin, C., Harwood, J., & Bonito, J. A. (2017). Co-rumination of fat talk and weight control practices: An application of confirmation theory. *Health Communication*, 84, 438-450. <http://dx.doi.org/10.1080/10410236.2016.1140263>
- [†]Chen, C-Y., [†]Joyce, N., Harwood, J., & [†]Xiang, J. (2017). Stereotype reduction through humor and accommodation during imagined communication with older adults. *Communication Monographs*, 84, 94-109. <http://dx.doi.org/10.1080/03637751.2016.1149737>
- Harwood, J. (2017). Music and intergroup relations: Exacerbating conflict and building harmony through music. *Review of Communication Research*, 5, 1-34. <http://dx.doi.org/10.12840/issn.2255-4165.2017.05.01.012>
- Harwood J. (2017). *Elder care: A resource for interprofessional providers: Music and communication*. Portal of Geriatric Online Education, 2017, product ID 21973. [Invited 2-page fact sheet]
- Ehala, M., Giles, H., & Harwood, J. (2016). Conceptualizing the diversity of intergroup settings: The web model. In H. Giles & A. Maass (Eds.), *Advances in intergroup communication* (pp. 301-316). New York: Peter Lang. [Invited Chapter].
- Harwood, J. (2016). Social identity theory. In K. B. Jensen & R. T. Craig (Eds.), [*International*](#)

- [*encyclopedia of communication theory and philosophy*](#). Malden, MA: Wiley-Blackwell. [invited paper]
- Harwood, J., †Qadar, F., & †Chen, C-Y. (2016). Harmonious contact: Stories about intergroup musical collaboration improve intergroup attitudes. *Journal of Communication*, 66, 937-959. <http://dx.doi.org/10.1111/jcom.12261>
- Raman, P., & Harwood, J. (2016). Media usage and acculturation: Asian Indian professionals in Silicon Valley. *Journal of Intercultural Communication Research*, 45, 355-373. <http://dx.doi.org/10.1080/17475759.2016.1195429>
- Atwell, A., Harwood, J., Arroyo, A., & †Joyce, N. (2015). Necessary and sufficient conditions for positive intergroup contact: A fuzzy set qualitative comparative analysis approach to understanding intergroup attitudes. *Communication Studies*, 63, 135-155. <http://dx.doi.org/10.1080/01463373.2015.1012215>
- Harwood, J. (2015). Intergroup contact, prejudicial attitudes, and policy preferences: The case of the US Military's "Don't Ask, Don't Tell" policy. *The Journal of Social Psychology*, 155, 57-69. <http://dx.doi.org/10.1080/00224545.2014.959886> download from: <http://www.tandfonline.com/eprint/54eE8IJ5fJngAV4pYjxI/full>
- Harwood, J. (2015). Intergroup contact theory. In C. Berger & M. Roloff (Eds.), *International encyclopedia of interpersonal communication*. Malden, MA: Wiley-Blackwell. [invited paper] <http://xd.doi.org/10.1002/9781118540190.wbeic189> [invited paper]
- Harwood, J. (2015). Cross-generational communication. In C. Berger & M. Roloff (Eds.), *International encyclopedia of interpersonal communication*. Malden, MA: Wiley-Blackwell. <http://xd.doi.org/10.1002/9781118540190.wbeic021> [invited paper]
- Harwood, J. (2015). Intergroup contact and communication. In W. Donsbach (Ed.) *The concise encyclopedia of communication* (pp. 277-278). New York: Wiley-Blackwell. [invited paper; revised and shortened from 2008 publication]
- Harwood, J. (2015). Age identity and communication. In W. Donsbach (Ed.) *The concise encyclopedia of communication* (pp. 22-23). Malden, MA: Wiley-Blackwell. [invited paper; revised and shortened from 2008 publication]
- Harwood, J., & Vincze, L. (2015). Ethnolinguistic identity, vitality, and gratifications for television use in a bilingual media environment. *Journal of Social Issues*, 71, 73-89. <http://dx.doi.org/10.1111/josi.12097>
- Pitts, M. J., & Harwood, J. (2015). Communication accommodation competence: The nature and nurture of accommodative resources across the lifespan. *Language & Communication*, 41, 89-99. <http://dx.doi.org/10.1016/j.langcom.2014.10.002>
- †Springer, S., & Harwood, J. (2015). The influence of episodic and thematic frames on policy and group attitudes: Mediation analysis. *Human Communication Research*, 41, 226-244. <http://dx.doi.org/10.1111/hcre.12045>
- Vincze, L., & Harwood, J. (2015). Language competence as a moderator of ethnolinguistic identity gratifications among three language minorities in Europe. *Studies in Communication Sciences*, 15, 151-157. <http://dx.doi.org/10.1016/j.scoms.2015.02.001>
- †Arroyo, A., & Harwood, J. (2014). Intrapersonal, interpersonal, and intergroup talk about weight: A communicative model of fat talk and identity. In E. Cohen (Ed.), *Communication Yearbook 38* (pp. 175-206). New York: Routledge.
- †Arroyo, A., Segrin, C., & Harwood, J. (2014). Appearance-related communication mediates the link between self-objectification and health and well-being outcomes. *Human Communication Research*,

- 40, 463-482. <http://dx.doi.org/10.1111/hcre.12036>
- Harwood, J. (2014). Easy lies. *Journal of Language and Social Psychology*, 33, 405-410. <http://dx.doi.org/10.1177/0261927X14534657>
- Harwood, J. (2014). Life-span communication theory. In J. F. Nussbaum (Ed.), *Handbook of life-span communication* (pp. 9-27). Malden, MA: Wiley-Blackwell. [invited chapter]
- †Joyce, N., & Harwood, J. (2014). Context and identification in persuasive mass communication. *Journal of Media Psychology*, 26, 50-57. <http://dx.doi.org/10.1027/1864-1105/a000110>
- †Joyce, N., & Harwood, J. (2014). Improving intergroup attitudes through televised vicarious intergroup contact: Social cognitive processing of ingroup and outgroup information. *Communication Research*, 41, 627-643. <http://dx.doi.org/10.1177/0093650212447944>
- Paolini, S., Harwood, J., Rubin, M., Husnu, S., †Joyce, N., & Hewstone, M. (2014). Positive and extensive intergroup contact in the past buffers against the disproportionate impact of negative contact in the present. *European Journal of Social Psychology*, 44, 548-562. <http://dx.doi.org/10.1002/ejsp.2029>
- Vincze, L., & Harwood, J. (2014). Objective local vitality and linguistic networks as predictors of perceived vitality. *Journal of Multilingual and Multicultural Development*, 35, 209-215. <http://dx.doi.org/10.1080/01434632.2013.847941>
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- Harwood, J. (2013). Improving communication with older patients. *Journal of the Arizona Geriatrics Society*, 18 (1), 23-25. [Invited article]
- Harwood, J., Hewstone, M., Amichai-Hamburger, Y., & Tausch, N. (2013). Intergroup contact: An integration of social psychological and communication perspectives. In C. T. Salmon (Ed.), *Communication Yearbook 36* (pp. 55-102). New York: Routledge.
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- †Arroyo, A., †Nevarez, N., Segrin, C., & Harwood, J. (2012). The association between parent and adult child shyness, social skills, and perceived family communication. *Journal of Family Communication*, 12, 249-264. <http://dx.doi.org/10.1080/15267431.2012.686941>
- †Arroyo, A., & Harwood, J. (2012). Exploring the causes and consequences of engaging in fat talk. *Journal of Applied Communication Research*, 40, 167-187. <http://dx.doi.org/10.1080/00909882.2012.654500>
- Barlow, F. K., Paolini, S., Pedersen, A., Hornsey, M. J., Radke, H. R. M., Harwood, J., Rubin, M., & Sibley, C. G. (2012). The contact caveat: Negative contact predicts increased prejudice more than positive contact predicts reduced prejudice. *Personality and Social Psychology Bulletin*, 38, 1629-1643. <http://dx.doi.org/10.1177/0146167212457953>
- Harwood, J., & †Joyce, N. (2012). Intergroup contact and communication. In H. Giles (Ed.), *Handbook of intergroup communication* (pp. 167-180). New York: Routledge. (Invited chapter)
- Harwood, J., Rittenour, C., & Lin, M-C. (2012). Family communication in later life. In A. Vangelisti (Ed.), *Handbook of family communication* (pp. 112-126). New York: Routledge. (Invited chapter)
- Harwood, J., & Vincze, L. (2012). Ethnolinguistic identity and television use in a minority language

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- Harwood, J., & Vincze, L. (2012). Undermining stereotypes of linguistic groups through mediated intergroup contact. *Journal of Language and Social Psychology*, 31, 157-175. <http://dx.doi.org/10.1177/0261927X12438358>
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- Segrin, C., †Nevarez, N., †Arroyo, A., & Harwood, J. (2012). Family of origin environment and adolescent bullying predict young adult loneliness. *The Journal of Psychology: Interdisciplinary and Applied*, 146, 119-134. <http://dx.doi.org/10.1080/00223980.2011.555791>
- Shim, C., Zhang, Y. B., & Harwood, J. (2012). Direct and mediated intercultural contact: Koreans' attitudes toward U. S. Americans. *Journal of International and Intercultural Communication*, 5, 169-188. <http://dx.doi.org/10.1080/17513057.2012.670715>
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- †Arroyo, A., & Harwood, J. (2011). Communication competence mediates the link between shyness and relational quality. *Personality and Individual Differences*, 50, 264-267. <http://dx.doi.org/10.1016/j.paid.2010.09.041>
- Harwood, J., Paolini, S., †Joyce, N., Rubin, M., & †Arroyo, A. (2011). Secondary transfer effects from imagined contact: Group similarity affects the generalization gradient. *British Journal of Social Psychology*, 50, 180-189. <http://dx.doi.org/10.1348/014466610X524263>
- Harwood, J., & Vincze, L. (2011). Mediating second language learning and intergroup contact in a bilingual setting. *Journal of Multilingual and Multicultural Development*, 32, 377-386. <http://dx.doi.org/10.1080/01434632.2011.574701>
- Imamura, M., Zhang, Y. B., & Harwood, J. (2011). Japanese sojourners' attitudes toward Americans: Exploring the influences of communication accommodation, linguistic competence, and relational solidarity in intergroup contact. *Journal of Asian-Pacific Communication*, 21, 103-120. <http://dx.doi.org/10.1075/japc.21.1.09ima>
- †Atwell, A., Harwood, J., & †Blecha, E. (2010). "He was framed!" Framing criminal behavior in sports news. *Communication Research Reports*, 27, 343-354. <http://dx.doi.org/10.1080/08824096.2010.518917>
- Harwood, J. (2010). A difference we can call our own. *Journal of Applied Communication Research*, 38, 296-298. <http://dx.doi.org/10.1080/00909882.2010.490843>
- Harwood, J. (2010). The contact space: A novel framework for intergroup contact research. *Journal of Language and Social Psychology*, 29, 147-177. <http://dx.doi.org/10.1177/0261927X09359520>
- Harwood, J., Giles, H., & Reid, S. (2010). Introducing the dynamics of intergroup communication. In H. Giles, S. Reid, & J. Harwood (Eds.), *The dynamics of intergroup communication* (pp. 1-17). New York: Peter Lang. [invited chapter: author order in published book was changed due to publisher error, vita reflects correct original order]
- Paolini, S., Harwood, J., & Rubin, M. (2010). Negative intergroup contact makes group memberships salient: Explaining why intergroup conflict endures. *Personality and Social Psychology Bulletin*, 36, 1723-1738. <http://dx.doi.org/10.1177/0146167210388667>

- Reid, S. A., Zhang, J., Giles, H., & Harwood, J. (2010). An evolutionary perspective on social identity and intergroup communication. In H. Giles, S. Reid, & J. Harwood (Eds.), *The dynamics of intergroup communication* (pp. 277-290). New York: Peter Lang. [Invited chapter]
- Pitts, M. J., & Harwood, J. (2009). Reflections on language and social psychology research from ICLASP 11, Tucson, Arizona. *Journal of Language and Social Psychology*, 28, 337-343.
<http://dx.doi.org/10.1177/0261927X09341835> [Invited introduction to special issue]
- Singelis, T. M., Bhawuk, D. P. S., Gabrenya, W., Gelfand, M., Harwood, J., Her, P., Tanaka-Matsumi, J., & Vandello, J. (2009). Exploring ethnic group and geographic differences in social axioms in the USA. In K. Leung & M. H. Bond (Eds.), *Psychological aspects of social axioms* (pp. 81-94). New York: Springer. [Invited chapter]
- Anderson, K., & Harwood, J. (2008). Aging and media. In D. Carr (Ed.) *Encyclopedia of the life course and human development*. New York: Wiley-Blackwell. [Invited encyclopedia entry]
- Harwood, J. (2008). Age identity and communication. In W. Donsbach (Ed.) *The international encyclopedia of communication, Vol. 1* (pp. 136-140). Malden, MA: Wiley-Blackwell. [Invited encyclopedia entry]
- Harwood, J. (2008). Intergroup contact and communication. In W. Donsbach (Ed.) *The international encyclopedia of communication*. New York: Wiley-Blackwell. [Invited encyclopedia entry]
- Harwood, J., & Sparks, L. (2008). Social identity and health: An intergroup communication approach to cancer. In L. Sparks, H. D. O'Hair, & G. L. Kreps, (Eds.), *Cancer communication and aging* (pp. 77-95). Cresskill, NJ: Hampton Press. [Invited chapter]
- †Lin, M-C., Harwood, J., & Hummert, M. L. (2008). Young adults' intergenerational communication schemas in US and Taiwan: Associations between schematic components. *Journal of Language and Social Psychology*, 27, 28-50. <http://dx.doi.org/10.1177/0261927X07309510>
- †Raman, P., Harwood, J., †Weis, D., †Anderson, J., & †Miller, G. (2008). Portrayals of age groups in U.S. and Indian magazine advertisements: A cross-cultural comparison. *Howard Journal of Communications*, 19, 221-240. <http://dx.doi.org/10.1080/10646170802218214>
- †Raman, P., & Harwood, J. (2008). Acculturation of Asian Indian sojourners in the United States: Application of the cultivation framework. *Southern Journal of Communication*, 73, 295-311.
<http://dx.doi.org/10.1080/10417940802418809>
- Vonofakou, C., Hewstone, M., Voci, A., Paolini, S., Turner, R., Tausch, N., Tam, T., Harwood, J., & Cairns, E. (2008). The impact of direct and extended cross-group friendships on improving intergroup relations. In U. Wagner, L. R. Tropp, G. Finchilescu, & C. Tredoux (Ed.), *Improving intergroup relations: Building on the legacy of Thomas F. Pettigrew* (pp. 107-123). Oxford, UK: Blackwell. [Invited Chapter]
- †Ortiz, M., & Harwood, J. (2007). A social cognitive theory approach to the effects of mediated intergroup contact on intergroup attitudes. *Journal of Broadcasting and Electronic Media*, 51, 615-631.
<http://dx.doi.org/10.1080/08838150701626487>
- †Geiger, W., Harwood, J., & Hummert, M. L. (2006). College students' multiple stereotypes of lesbians: A cognitive perspective. *Journal of Homosexuality*, 52, 165-182.
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- Harwood, J. (2006). Aging and language. In *The encyclopedia of language and linguistics* (2nd Ed., p. 116-119). Oxford: Elsevier. [Invited encyclopedia entry]
- Harwood, J. (2006). Communication as social identity. In G. Shepherd, J. St. John, & T. Striphas (Eds.)

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- Harwood, J., †Raman, P., & Hewstone, M. (2006). Communicative predictors of group salience in the intergenerational setting. *Journal of Family Communication*, 6, 181-200.
http://dx.doi.org/10.1207/s15327698jfc0603_2
- Harwood, J., †Soliz, J., & Lin, M.-C. (2006). Communication accommodation theory: An intergroup approach to family relationships. In D. O. Braithwaite & L. A. Baxter (Eds.), *Engaging theories in family communication: Multiple perspectives* (pp. 19-34). Thousand Oaks, CA: Sage. [invited manuscript]
- Paolini, S., Hewstone, M., Voci, A., Harwood, J., & Cairns, E. (2006). Intergroup contact and the promotion of intergroup harmony: The influence of intergroup emotions. In R. Brown & D. Capozza (Eds.), *Social identities: Motivational, emotional, cultural influences* (pp. 209-238). New York: Psychology Press. [Invited manuscript]
- †Soliz, J., & Harwood, J. (2006). Shared family identity, age salience, and intergroup contact: Investigation of the grandparent-grandchild relationship. *Communication Monographs*, 73, 87-107.
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- †Soliz, J., Lin, M.-C., Anderson, K., & Harwood, J. (2005). Friends and allies: Communication in grandparent-grandchild relationships. In K. Floyd & M. Mormon (Eds.), *Widening the family circle: New research on family communication* (pp. 65-79). Newbury Park, CA: Sage. [Invited manuscript]
- †Zhang, Y. B., Harwood, J., & Hummert, M. L. (2005). Perceptions of conflict management styles in Chinese intergenerational dyads. *Communication Monographs*, 72, 71-91.
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Kristiansen, T., Harwood, J., & Giles, H. (1992). Danes for dollars. *Language International*, 4, 29-31. [invited manuscript]

Diaz, W., & Harwood, J. (1991). Amusing ourselves, killing our culture: Western mass media and cultural erosion in the Third World. *Thresholds*, 5, 12-20. [University of California journal of graduate student research]

Edited Special Issues

Harwood, J., & Pitts, M. J. (Eds.) (2009). Current research in language and social psychology: Select papers from ICLASP 11, Tucson, AZ. *Journal of Language and Social Psychology*, 28 (4).

Honors and Awards

Winner of the 2016 Australian Psychological Society's "Psychologists for Peace" Project Award for the 'hijab stall initiative' involving 30+ Muslim (and non-Muslim women) sharing their experience of Muslim hijab towards greater Muslim-non-Muslim relationships in Australia (co-authored; Fatima Azam and Stefania Paolini were PIs).

Shortlisted for the 2015 annual Muslim-non-Muslim understanding award, International Centre for Muslim and non-Muslim Understanding, University of South Australia (co-authored with Stefania Paolini and others; Paolini was first author).

Top Four Paper in the Health Communication Division of the National Communication Association. Paper presented at the Chicago conference, 2014 (co-authored with Analisa Arroyo, Chris Segrin, and Joe Bonito; Arroyo was first author).

Top Four Paper in the Family Communication Division of the National Communication Association. Paper presented at the Boston conference, 2011 (co-authored with Analisa Arroyo, Natalie Nevarez and Chris Segrin; Arroyo was first author).

2009 Magellan Circle Earl Carroll award winner, College of Social and Behavioral Sciences, University of Arizona.

Spotlight Session on the Research of Jake Harwood, 2005, Panel sponsored by the NCA second vice-president at the Annual Meeting of the National Communication Association, November, Boston.

Top Paper in the Commission on Communication and Aging of the National Communication Association. Paper presented at the Chicago conference, 2004 (co-authored with Karen Anderson who was first author).

Giles-Nussbaum Distinguished Scholar Award, 2003, awarded by the Communication and Aging Division of the National Communication Association. Award recognizes outstanding teaching, scholarship and service to the field of communication and aging.

Top Paper in the Commission on Communication and Aging of the National Communication Association. Paper presented at the Miami conference, 2003 (co-authored with Yan Bing Zhang who was first author).

and Mary Lee Hummert).

Top Three Paper in the Commission on Communication and Aging of the National Communication Association. Paper presented at the New Orleans conference, 2002 (co-authored with Jordan Soliz who was first author).

Top Three Paper in the Instructional and Developmental Division of the International Communication Association. Paper presented at the San Francisco conference, 1999 (co-authored with Jordan McKee and Mei-Chen Lin).

Top Paper in the Instructional and Developmental Division of the International Communication Association. Paper presented at the Montreal conference, 1997 (co-authored with Abhik Roy who was first author).

Top Three Paper in the Commission on Communication and Aging of the Speech Communication Association. Paper presented at the San Diego conference, 1996 (co-authored with Hiroshi Ota et al., Ota was first author).

Top Paper in the Commission on Communication and Aging of the Speech Communication Association. Paper presented at the Chicago conference, 1992 (co-authored with Howard Giles).

Research Grants Funded (PI unless otherwise stated)

- 2014, Australian Research Council. Paolini, S., Harwood, J., Neumann, D., & Hewstone, M. (Paolini is PI; Harwood co-PI). Approaching the Outgroup Unlocks Intergroup Contact's Benefits for Society. **AUS \$293,400 (approx. US\$256,300); funding period (2015-2018).**
- 2011, Centre for Brain and Mental Health Research Summer Scholarship. University of Newcastle's Priority Research Centre. Paolini, S., Rubin, M., Harwood, J. An evolutionary outlook on intergroup contact and social categorization. **AUS \$2,857 (approx. US\$1950)**
- 2006-2010, Australian Research Council Discovery Project. *The dynamics of negative intergroup contact.* Co-PI with Stefania Paolini (PI) and Mark Rubin (Co-PI). **AUS \$252,000 (approx. US\$188,000).**
- 2005-2006, University of Newcastle, Grant in Aid, School of Behavioural Sciences. *Unveiling the salience enhancing effects of intergroup emotions: Some secondary analyses.* Co-PIs: Stefania Paolini and Mark Rubin. Co-investigator: Jake Harwood. **AUS \$1,000**
- 2004-2005, University of Newcastle, Infrastructure Grant Scheme (IGS) grant, Faculty of Science and IT. *Unveiling the salience enhancing effects of unpleasant contact: A joint Australian and American venture.* Co-PIs: Stefania Paolini and Jake Harwood; Co-Investigator: Mark Rubin. **AUS \$3,266.**
- 2004, University of Arizona, Proposition 301 Grant: *Information Technology and Society Research Center: The Study of Scholarly Communication in Digital Repositories.* Anita Coleman (SIRLS), Cheryl Malone (SIRLS), Paul Bracke (Arizona Health Sciences Library) and Jake Harwood (Co-investigator). **\$48,071.**
- 2003, University of Arizona SBSRI research mini-grant for project *Intergenerational Communication: Coding, Content Analysis, and Intergroup Relations: \$750.*
- 2003, University of Arizona SBSRI summer research grant, to prepare submission of large grant to NSF: **\$5,000.**
- 2000-2001, University of Kansas General Research Fund Award, to study content of *world wide web sites related to grandparenting: \$7,000.*
- 1997-1999, RO3 grant, from the National Institute on Aging (NIH), to study *cognitive representations of intergenerational communication.* Total costs: **\$74,000.**

1998-1999, University of Kansas General Research Fund Award, to study *communication in the grandchild-grandparent relationship*: \$5,000.

1995, New Faculty Research Grant, University of Kansas, to investigate *age portrayals on prime-time television*: \$5,000.

Work in Progress / Under Review

Azam, F., Paolini, S., Harwood, J., et al. (in write-up). *A field study of seeking intergroup contact*.

Harwood, J., & Paolini, S. (in write-up). *Selective seeking of culturally unfamiliar music and intergroup prejudice*.

Harwood, J. (under review). Communication and intergroup relations. Submitted to the *Oxford handbook of social psychology* (M. Hogg, ed.). New York: Oxford University Press.

†Joyce, N., & Harwood, J. (under review). *Social identity motivations and intergroup media attractiveness*.

†Joyce, N., †Springer, S., & Harwood, J. (under review). *Extreme counterstereotypical media exemplars: Working to reinforce or reduce stereotypes*.

†Kim, C., Harwood, J., & †Xiang, J. (in revise and resubmit). *Intergroup threat in the media*.

†Kim, S., & Harwood, J. (in preparation). *Contact with international students on social networking sites*.

Paolini, S., Harwood, J., Hewstone, M., & Neumann, D. L. (under review). *Seeking and avoiding intergroup contact: Future frontiers of research on building social integration*.

Paolini, S., Harwood, J., & Rubin, M. (in write-up). *Incidental and integral affect in intergroup contact*.

Wallace, S. D., & Harwood, J. (under review). *Joint musical activity and parent-child relational closeness*.

Zhang, Y. B., Paik, S., Xing, C., & Harwood, J. (under review). *Grandchild-grandparent communication in South Korea: Young adults' contact experiences and attitudes toward older adults and aging*.

Book Reviews, Editorials, and Miscellaneous Publications

Harwood, J. (2016, May). Having the conversation about living decisions. *Family Circle*, p. 114.

Harwood, J. (2014, April). How do I get to be a reviewer? *ICA Newsletter* [on-line publication, available at www.icahdq.org].

Harwood, J., et al. (2012). *Communicating with older adults: An evidence-based review of what really works*. Washington, DC: Gerontological Society of America. [Editorial board leader and co-author with six other authors]

Harwood, J. (2012). What we watch: An alternate – and ageist – reality with dubious health effects. *Aging Today, Newsletter of the American Society on Aging*, 33 (2), 9 (cont. on p. 13).

Harwood, J. (2012). Onset of cognitive decline, but some things improve with age. Response to “Timing of onset of cognitive decline: Results from Whitehall II prospective cohort study.” *British Medical Journal*, 344. <http://dx.doi.org/10.1136/bmj.e1043>

Harwood, J. (2011). Review of Waltman and Haas, “Communication of Hate.” *Journal of Language and Social Psychology*, 30, 350-352. [Book review]

Harwood, J. (2006, August). After receiving my first two submissions I've got it all worked out: Reflections of the new *HCR* editor. *ICA Newsletter* [on-line publication, available at www.icahdq.org].

- Harwood, J. (2004, October). The role for communication scholars in examining cultural discourses of aging. *ICA Newsletter* [on-line publication, available at www.icahdq.org].
- Harwood, J. (2002). Language, social psychology, and health: Multiple levels of examination. *Journal of Language and Social Psychology, 21*, 72-73. [Editorial introduction to book review section]
- Harwood J. (2001). Contexts of coercion: Review of Douglas Rushkoff's "Coercion: Why we listen to what "they" say". *The Review of Communication, 1*(2), 174-176. [Book review]
- Harwood, J. (2000). Language and social psychology resources. *Journal of Language and Social Psychology, 19*, 256-259. [Summary of on-line resources pertaining to language and social psychology]
- Harwood, J. (2000). Review of Fussell & Kreuz, "Social and cognitive approaches to interpersonal communication." *Journal of Language and Social Psychology, 19*, 491-494. [Book review]

Conference Presentations [*Most of these are peer-reviewed... I have no idea which ones*]

- Harwood, J. (2017, May). *The propitious spiral of intergroup contact*. Paper to be presented at the annual conference of the International Communication Association, San Diego, CA.
- Harwood, J., & Paolini, S. (2017, May). *A virtuous cycle: Attitudes towards diversity and enjoyment of outgroup music predict each other*. Paper to be presented at the annual conference of the International Communication Association, San Diego, CA.
- Paolini, S., Harwood, J., Azam, F., Neumann, D., & Hewstone, M. (2017, April). *Approaching 'the other': Testing a multivariate and multilevel method to predict naturalistic responses to realistic opportunities for intergroup contact*. Paper to be presented at the annual conference of the Society for Australasian Social Psychology, Melbourne, Australia.
- Harwood, J., Qadar, F., & Chen, C. Y. (2016, November). *Harmonious contact: Witnessing intergroup musical collaboration improves intergroup attitudes and appreciation of diversity*. Paper presented at the annual conference of the National Communication Association, Philadelphia, PA.
- Rains, S., Kenski, K., Coe, K., & Harwood, J. (2016, November). *Incivility and political identity on the Internet: Intergroup factors as predictors of incivility in discussions of news online*. Paper presented at the annual conference of the National Communication Association, Philadelphia, PA.
- Azam, F., Paolini, S., Harwood, J., & Hewstone, M. (2016, September). *Predictors of approach/avoidance of diversity in non-Muslims: A hijab stall field test*. Paper presented in the Psychologists for Peace symposium, Australian Psychological Society Annual Congress of Psychology, Melbourne.
- Chen, C.-Y., & Harwood, J. (2016, June). *Imagined contact and attitudes towards death*. Paper presented at the annual conference of the International Communication Association, Fukuoka, Japan.
- Paolini, S., Azam, F., Harwood, J., & Hewstone, M. (2016, March-April). *Prosocial approach (vs. avoidance) of ethnic others: Multilevel test of a behavioural typology of intergroup responses to a hijab stall invite*. In Okimoto, T. (convener). *Intergroup perspectives on prosocial behaviour*. Symposium presented at the Annual meeting of the Society for Australasian Social Psychologists, Brisbane, Australia.
- Mackiewicz, M., Paolini, S., Harwood, J., Logatchova, A., & Rubin, M. (2016, March-April). *Emotion source matters: The diverging effects of incidental vs integral emotions on judgements of ingroup and outgroup members*. Paper presented at the Annual meeting of the Society for Australasian Social Psychologists, Brisbane, Australia.
- Harwood, J. (2015, November). *Intergroup contact through music*. Paper presented at the National Communication Association conference, Las Vegas, NV.
- Arroyo, A., Segrin, C., Harwood, J., & Bonito, J. (2014, November). *Co-rumination of fat talk and weight control practices: An application of confirmation theory*. Paper presented at the National Communication Association conference, Chicago, IL. [Top Four Paper]

- Chen, C. Y., Harwood, J., Joyce, N., & Xiang, J. (2014, November). *Effects of imagined intergroup communication behaviors on attitudes towards aging*. Paper presented at the National Communication Association conference, Chicago, IL.
- Joyce, N., & Harwood, J. (2014, November). *Social identity motivations and intergroup media selection*. Paper presented at the National Communication Association conference, Chicago, IL.
- Paolini, S., Harwood, J., Rubin, M., Husnu, S., Joyce, N., & Hewstone, M. (2014, July). *Conflict-ridden societies: Past intergroup contact buffers against present negative contact*. Paper presented at Biannual conference of the Society for the Psychological Study of Social Issues, Portland, OR.
- Paolini, S., Harwood, J., Rubin, M., Husnu, S., Joyce, N., & Hewstone, M. (2014, July). *Histories of outgroup contact buffer against negative contact's disproportionate effects in the present*. Paper presented at the General Meeting of the European Association of Social Psychology. Amsterdam, the Netherlands.
- Arizona Geriatrics Education Center (2014, May). *Interprofessional Elder Care Provider Fact Sheets*. Educational materials presented at the annual meeting of the American Geriatrics Society, Orlando, FL.
- Arizona Geriatrics Education Center (2014, May). *Web-Based Online Interactive Modules*. Educational materials presented at the annual meeting of the American Geriatrics Society, Orlando, FL.
- Springer, S., Joyce, N., & Harwood, J. (2014, May). *Extreme Counterstereotypical Media Exemplars: Working to Reinforce or Reduce Stereotypes*. Paper presented at the annual meeting of the International Communication Association, Seattle, WA.
- Harwood, J., Joyce, N., Chen, C-Y., Xiang, J., Paolini, S., & Rubin, M. (2014, May). *Imagined intergroup contact, language, and group stereotype fit*. Paper presented at the annual meeting of the International Communication Association, Seattle, WA.
- Paolini, S., Harwood, J., Rubin, M., Husnu, S., Joyce, N., & Hewstone, M., (2013, April). *Valence asymmetries in intergroup relations (III): Testing a person x situation model of category salience*. Paper presented at the Annual Meeting of the Society for Australasian Social Psychologists (SASP), Cairns, Australia.
- Springer, S., & Harwood, J. (2013, November). *The influence of message frame and intergroup contact on attitudes toward social policy and social groups*. Presented at the National Communication Association conference, Washington, DC.
- Raman, P., & Harwood, J. (2012, November). *Revisiting Media Usage and Acculturation: Asian Indian Professionals in Silicon Valley* Presented at the National Communication Association conference, Orlando, FL.
- Vincze, L., & Harwood, J. (2012, July). *Bilingualism and media use among linguistic minorities in Europe*. Presented at the International Conference on Language and Social Psychology 13, Fryslân/Friesland, Netherlands.
- Harwood, J., & Vincze, L. (2012, May). *TV language, cultivation and perceived vitality of Hungarians in Slovakia*. Presented at the International Communication Association Conference, Phoenix, AZ.
- Atwell Seate, A., Joyce, N., & Harwood, J. (2011, November). *Necessary and sufficient conditions of interpersonal contact: An FS/QCA approach to understanding intergroup attitudes*. Presented at the National Communication Association's annual meeting, New Orleans, LA, USA.
- Arroyo, A. & Harwood, J. (2011, November). *A longitudinal analysis of the causes and consequences of engaging in fat talk*. Presented at the National Communication Association in New Orleans, LA.
- Arroyo, A., Nevarez, N., Segrin, C., & Harwood, J. (2011, November). *The association between parent and adult child shyness, social skills, and perceived family communication environment*. Presented at the National Communication Association in New Orleans, LA, November, 2011. **[top four paper]**
- Paolini, S., Griffin, A., Harwood, J., Rubin, M., Harris, N. C., & Turnbull, S. (2011, July). *Aversive learning and social categorization: The dark side of direct and vicarious contact*. Presented at the General Meeting of the European Association of Social Psychologists (EASP), Stockholm.
- Harwood, J., Ortiz, M., & Joyce, N. (2011, July). *Mediated intergroup contact*. Presented at the General Meeting of the European Association of Social Psychologists (EASP), Stockholm.

- Paolini, S., Griffin, A., Harwood, J., Rubin, M., Harris, N. C., & Turnbull, S. (2011, July). *Aversive learning and social categorization: The dark side of direct and vicarious contact*. In A. Eller (convener), Intergroup contact as a learning process: Redefining a classic concept through new lenses. Symposium held at General Meeting of the European Association of Social Psychologists (EASP), Stockholm.
- Ortiz, M., Schumaker, C., & Harwood, J. (2011, May). *Imagined extended contact through Facebook profiles*. Paper presented at the annual meeting of the National Communication Association, Boston.
- Raman, P., & Harwood, J. (2010, November). *Achieving positive social identity: Women's coping and identity management strategies in response to status inequality in television portrayals*. Paper presented at the annual meeting of the National Communication Association, San Francisco.
- Paolini, S., Harwood, J., & Rubin, M. (2010, April). *Interethnic contact valence and social categorization: Common ground for self-categorization theory and evolutionary psychology?* In S. Paolini & A. Pedersen (convenors), Australian advances in research on interethnic contact. Paper presented at the Annual Conference of the Society of Australasian Social Psychologists. Perth, Australia.
- Paolini, S., Harwood, J., & Rubin, M. (2009, April). *Investigating the effects of contact valence on category salience: Directional evidence for a contact valence asymmetry*. In Paolini, S. (Convener), Tracing the positive and negative trajectories of intergroup contact: An Australian perspective. Symposium conducted at the 39th Annual Meeting of the Society for Australasian Social Psychologists, Melbourne, Australia.
- Harwood, J. (2008, November). *Older adults and the media: Trends from the past and visions for the future*. Paper presented at the annual convention of the National Communication Association, San Diego.
- Ortiz, M., & Harwood, J. (2008, November). *Evaluations of ingroup members accommodating to the outgroup stereotype: An application of the linguistic intergroup bias*. Paper presented at the annual convention of the National Communication Association, San Diego.
- Paolini, S., Harwood, J., & Rubin, M. (2008, June). *When evil is stronger than good: Contact valence and social categorization*. Paper presented at the General Meeting of the European Association of Experimental Social Psychology, Opatija, Croatia.
- Dos Santos, G., Kotowski, M., & Harwood, J. (2007, November). *Television and gratification: The role of sex in predicting media uses and gratifications and television program preferences*. Paper presented at the annual meeting of the National Communication Association, Chicago.
- Paolini, S., Harwood, J., & Rubin, M., (2007, October). *Old and new evidence for the category salience enhancing effects of negative intergroup contact*. Paper presented at the Annual Conference of the (American) Society of Experimental Social Psychology held at Chicago, Illinois.
- Raman, P., & Harwood, J. (2006, November). *Acculturation of Asian Indian sojourners in the United States: Application of the cultivation framework*. Paper presented at the annual convention of the National Communication Association, San Antonio, TX.
- Paolini, S., & Harwood, J., & Rubin, M. (2006, July). *Intergroup contact can make it better and can make it worse: Experimental and field evidence for a valence-asymmetry effect*. Paper presented at the small group conference on intergroup contact, "Contact 50", held at the Ithala Game Reserve, KwaZulu Natal, South Africa, 6th-9th July 2006
- Coffman, M., & Harwood, J. (2006). *Narratives of social identity: The effect on participation in collective action*. Paper presented at the annual meeting of the Western States Communication Association, Palm Springs.
- Harwood, J. (2005, November). *Aging and the media*. Paper presented at the annual meeting of the National Communication Association, Boston.
- Harwood, J. (2005, November). *Communication and aging: Spotlight session on the research of Jake Harwood*. Paper presented at the annual meeting of the National Communication Association, Boston.
- Harwood, J. (2005, November). *Grandparenting: An intergroup approach*. Paper presented at the annual meeting of the National Communication Association, Boston.

- Anderson, K. A., & Harwood, J. (2004, November). *Age stereotypes in context: The importance of the grandparent-grandchild relationship*. Paper presented at the annual meeting of the National Communication Association, Miami. [TOP PAPER]
- Lin, M-C., Zhang, Y. B., & Harwood, J. (2004, November). *Older people's cognitive representation of intergenerational communication in Taiwan*. Paper presented at the annual meeting of the National Communication Association, Miami.
- Harwood, J., Raman, P., & Hewstone, M. (2004, June). *The communicative dynamics of age salience*. Paper presented at the Ninth International Conference on Language and Social Psychology, State College, PA.
- Raman, P., Weis, D., Harwood, J., Miller, G., & Anderson, J. (2004, June). *Older adult portrayals in Indian and US magazine advertisements*. Paper presented at the Ninth International Conference on Language and Social Psychology, State College, PA.
- Harwood, J. (2004, May). *Gerontology education in the state of Arizona*. Paper presented at the Governor's Conference on Aging, Mesa, AZ. [Invited presentation]
- Zhang, Y. B., Harwood, J., & Hummert, M. L. (2003, November). *Perceptions of conflict management styles in Chinese intergenerational dyads*. Paper presented at the annual meeting of the National Communication Association, Miami. [TOP THREE PAPER]
- Harwood, J. (2003, May). *Grandparent-grandchild relations, Intergenerational communication and intergroup theory*. Paper presented at the annual conference of the International Communication Association, San Diego.

[43 convention papers prior to 2003: complete list available]

Miscellaneous

- Invited lecturer, 6th Annual James J. Bradac Memorial Lecture, University of California, Santa Barbara, October 9, 2009.
- Invited attendee, Arizona Governor's Forum to discuss development of the State's Aging 2020 plan, Phoenix, AZ, October 2004.
- Invited presenter, colloquium on Communication and Cancer. George Mason University, Washington DC, February, 2002. [Paper presented by Lisa Sparks – co-author]
- Affiliated faculty: University of Kansas Gerontology Center, 1998-2002.
- Invited attendee, Second international colloquium on intergenerational communication around the Pacific Rim. University of Ottawa, Ontario, May, 1997.
- Research associate: Center for research in television and children, Univ. of Kansas, 1996-1997.
- Invited attendee, First international colloquium on intergenerational communication around the Pacific Rim. Chinese University of Hong Kong, August, 1995.

Research Interests

Intergroup communication processes: Intergroup theory (including Social Identity Theory) as applied to all realms of communication, particularly interpersonal and mass communication; Intergenerational communication (including grandparent-grandchild relationships) in interpersonal and mediated contexts; Communication and culture.

TEACHING AND ADVISING

Teaching Interests

Intergroup processes and research methods: Intergroup communication; Life-span communication; Intercultural communication; Research methods (introductory and advanced quantitative analysis; survey and experimental methods; content analysis; introductory qualitative methods).

Teaching Awards

2013, University of Arizona College of Social and Behavioral Sciences, Dean's Award for Excellence in Graduate Teaching.

2001, University of Kansas Graduate and Professional Association Outstanding Graduate Mentor Award.

1999-2000, University of Kansas Silver Anniversary Award for Excellence in Teaching.

Teaching Experience

Department of Communication, University of Arizona, 2002-present (Professor / Associate Professor):
Graduate Courses Taught: Introduction to Graduate Studies in Communication; Introduction to Communication Research Methods; Life-Span Communication (bridge and graduate seminar); Statistical Analysis; Intergroup Communication. *Undergraduate courses taught:* Communication and Music; Life-Span Communication (bridge and undergraduate only); Introduction to Statistics and Communication Research Methods.

Department of Communication Studies, University of Kansas, 1994-2002 (Assistant-Associate Professor):
Introduction to behavioral research methods and statistics; Communication across the life-span (bridge); Communication and culture (bridge); Content analysis (bridge); Proseminar (introduction to theory and the discipline); Intergroup communication; Social scientific approaches to mass communication (bridge).

Department of Communication, University of California, Santa Barbara. 1989-1993: Lecturer – Advanced language processes (undergrad – 1993); Teaching Assistant: various undergraduate courses, 1989-1993.

Graduate Advising

M.A. advisees

Completed (date of completion for recent graduates) – Farah Qadar (2016), Jun Xiang (2015), Drew Miller (2015); Alyssa Patmos (2014); Sheila Springer (2012), [pre-2012] Analisa Arroyo (co-advisor), Erin Blecha, Grace Miller, Michael Coffman, G'Kyshia Hill, Priya Raman, Keri Jung, Lori Stites, Jordan McKee (Soliz), Anne-Liesse Persehaye, Maria Skeels, Beverly Bensing (all M.A. in Communication); Tracy Steinberg, Nancy Longaza, Anne Palmer (all M.S. in Gerontology).

Ph.D. advisees

in progress: Karen De La Rosa, Chien-Yu Chen, Chanjung Kim, Sara Kim (co-advisor with Maggie Pitts), David Schieferdecker (University of Mannheim, Germany, “second supervisor” role)

completed at University of Arizona: Sheila Springer (2017—now postdoc teaching scholar at Northeastern University); Nick Joyce (2013—now assistant professor at the University of Maryland; Winner of the NCA's Gerald R. Miller Outstanding Doctoral Dissertation Award, 2015); Laszlo Vincze (2013 co-advisor; PhD from University of Helsinki—now tenured at the University of Helsinki); Analisa

Arroyo (2013 co-advisor—now assistant professor at University of Georgia), Michelle Ortiz (2009—formerly of The Ohio State University, now in higher education administration at the University of Arizona), Cathy Deng (2008—now at Chengdu University), Priya Raman (2008—now associate professor at San Jose State University), Judith Anderson (2008—last I heard was CEO of a charter school), Margaret Higgins (2003—last I heard was executive director, The Haven, Tucson).

completed at University of Kansas: Jordan Soliz (2004—now associate professor at University of Nebraska-Lincoln), Mei-Chen Lin (2003—now associate professor at Kent State University), Karen Anderson (2003—now senior lecturer at University of North Texas), Chad Edwards (2003—now professor at Western Michigan University), Jon Bruning (2002—now associate professor at Carthage College), Yan Bing Zhang (2002—now professor at University of Kansas), Julie Apker (2001—now professor at Western Michigan University).

Nick Joyce was winner of the NCA's Gerald R. Miller Outstanding Doctoral Dissertation Award, 2015

Farah Qadar's thesis was listed among the Top 25 Most Accessed Dissertations & Theses on ProQuest (August 2016).

Mei-Chen Lin was winner of the 2004 National Communication Association award for top dissertation from the Communication and Aging Division.

Yan Bing Zhang was winner of the 2003 National Communication Association award for top dissertation from the Communication and Aging Division.

Graduate committees 2016-17 (not advising): Candace Manriquez (defending 2017), Eric Tsetsi (completed MA 2016), Jennifer Ervin (completed 2016), Nicholle Zarkower (completed 2016), Rachel Hahn (completed 2016).

Independent Studies Supervised (2017)

Sara Kim (Graduate) -- Spring 2017; Sandi Wallace (Undergraduate) -- Spring 2017

Teaching Grants (Funded)

2005, Expansion of Gerontology programs: On-line coursework (\$100,000). Grant to expand on-line coursework at the University of Arizona, Arizona State University-West, and Northern Arizona University. Co-PI with Rich Gitelson (ASU-West) and Sara Aleman (NAU). ABOR ARRO grants.

1992, Instructional development grant (\$1,225) for course development related to communication and intergroup relations. University of California, Santa Barbara, 1992.

Professional Development

2017, January: Complete mini-course in "Teaching the large online course" from the University of Arizona.

SERVICE

Community/National/International Service

External PhD evaluator, Pharmacy, University of Queensland, July 2017.

Presentation to the US Federal Government Vaccine Communicator's Group teleconference, *Heuristics*

and Biases in Vaccine Adoption, June 9th, 2017.

Guest, *Talking Culture*, KVOI Tucson FM/AM, discussing intergenerational relations. December 16th, 2016.

Advisory board member, *Oxford Research Encyclopedia: Communication* (ed. Jon Nussbaum), 2015.

Presentation to the Arizona Geriatrics Society annual conference, Tucson, AZ: Improving mental well-being through communication. May 24th, 2014.

Treasurer, International Association for Language and Social Psychology, 2013-2016.

Presentation to La Cañada care center, Tucson, AZ: Communication and Alzheimer's disease. August 20, 2013.

Presentation to University of Texas Southwestern Medical Center Geriatric Grand Rounds: "Don't call me sweetie": (In)effective communication with older adult patients. Dallas, TX, February 26, 2013.

Chair, Publications Committee, International Communication Association, 2013-2014.

Chair, ad hoc Plagiarism Policy Committee, International Communication Association. 2012.

Member, Publications Committee, International Communication Association, 2012-2013; 2014-2015.

Member, Affiliate Journal Selection Committee, International Communication Association, 2013-2014.

Roundtable participant, Future directions in language and social psychology, *International Communication Association / International Association for Language and Social Psychology*, ICA conference, Phoenix, May 2012.

Speaker, Veterans LEAD symposium, Southern Arizona Veteran's Administration Health Center; September 2011.

Community presentation: Santa Catalina Villas (Foothills retirement community): "Communication in older adulthood." March, 2011.

Book Review/Criticism Editor: *Journal of Language and Social Psychology*, 1999-present.

International advisory board for the *Handbook of Intergroup Communication* (2012, Routledge).

Editorial board member, *International Encyclopedia of Intercultural Communication* (Ed. Y. Y. Kim), 2013-2016

Editorial Board Member: *Western Journal of Communication*, 2014 (Editor, Bill Eadie); *Communication Studies*, 2003-2006 (Editor, Jim Query) 2009-2012 (Kim Powell) 2013-2015 (Robert Littlefield); *Communication Theory*, 2003-2005 (Chris Segrin) & 2005-2008 (Francois Cooren); *Human Communication Research*, 2004-2006 (Jim Dillard) 2009-2012 (Jim Katz) 2012-2015 (John Courtright) 2016-2020 (Eun-Ju Lee); *Journal of Family Communication*, 2005-2008 (Kory Floyd) & 2008-2011 (Caryn Medved); *Communication Research Reports*, 2004-2007 (Lisa Sparks); *Communication Yearbook*, 2005-2008 (Christina Beck) & 2011-2013 (Elisia Cohen); *Journal of Communication*, 1999-2002 (Jon Nussbaum) & 2002-2005 (William Benoit) & 2010-2013 (Mac Parks); *Journal of Applied Communication Research*, 1997-2000 (David Seibold) & 2000-20003 (Dan O'Hair); *Communication Reports*, 2000-2002 (Beth LePoire); *Communication Education*, 2002-2004 (Donald Rubin), *Communication Monographs*, 2015-2017 (Tammy Afifi).

Guest Editorial Board Member (special issues): *Journal of Language and Social Psychology*, 2016 (Janice Krieger & Cindy Gallois); *Journal of Family Communication*, 2009 (Editor: Jody Kellas); *Journal of Language and Social Psychology*, 2006 (Richard Clement & Itesh Sachdev); *Communication Studies*, 2001 (Jim Query); *International Journal of Applied Linguistics*, 1999 (Angie Williams,

Cindy Gallois, & Jeffrey Pittam); *Journal of Applied Communication Research*, 1997 (Larry Frey); *Journal of Language and Social Psychology*, 1996 (Richard Clément).

Grant reviewer: *Fund for Scientific Research - FNRS Belgium* (2017); *Israeli Ministry of Science, Technology, and Space* (2016); *Israeli Science Foundation* (2007; 2015); *UK National Institutes for Health Research* (2015); *Alzheimer's Association* (2005, 2006, 2007); *Netherlands Organization for Scientific Research* (2005); *Marsden Fund-New Zealand Government* (2010)

External reviewer for promotion/tenure cases (bold indicates in 2015-2017): *Auburn University*, *Arizona State University*, *Chapman University*, *Louisiana State University*, *Ohio State University*, *Purdue University*, ***Texas A&M University***, *University of Idaho*, ***University of California at Santa Barbara*** (2), ***University of California at Los Angeles***, *University of North Texas*, ***University of Newcastle*** (Australia), *University of Oklahoma* (3), *University of Ottawa*, *University of Texas-Austin* (2), *University of Texas-San Antonio*, *Indiana University*, *University of Haifa* (Israel), *Wichita State University*.

Manuscript reviewer (bold indicates reviews in 2017): *Ageing Research*, ***Annals of the International Communication Association***; *Anxiety, Stress, and Coping*; *Arizona Journal of Geriatrics*, *British Journal of Social Psychology*, *Canadian Journal on Aging/La Revue Canadienne du Vieillessement*, *Communication Education*, *Communication Methods and Measures*, *Communication Monographs*, *Communication Quarterly*, ***Communication Reports***, ***Communication Research***, *Communication Studies*, *Communication Theory*, *Communication Yearbook*, *Cultural Diversity and Ethnic Minority Psychology*, *Current Directions in Psychological Science*, *Current Gerontology and Geriatrics Research*, *Diversité Urbaine*, *European Journal of Communication*, ***European Journal of Social Psychology***, *Group Processes and Intergroup Relations*, ***Health Communication***, *Howard Journal of Communications*, *Human Communication Research*, *International and Intercultural Communication Annual*, *International Journal of Aging and Human Development*, *International Journal of Bilingual Education and Bilingualism*, *International Journal of Communication*, *International Journal of Intercultural Relations*, *Journal of Applied Communication Research*, *Journal of Applied Gerontology*, *Journal of Applied Social Psychology*, *Journal of Broadcasting and Electronic Media*, *Journal of Communication*, ***Journal of Community and Applied Social Psychology***; *Journal of Computer-Mediated Communication*, *Journal of Cross-Cultural Gerontology*, *Journal of Cross-Cultural Psychology*, *Journal of Experimental Social Psychology*, ***Journal of Family Communication***, *Journal of Family Issues*, *Journal of Homosexuality*, ***Journal of Intercultural Communication Research***, *Journal of International and Intercultural Communication*, *Journal of Language and Social Psychology*, *Journal of Marriage and Family*, *Journal of Multilingual and Multicultural Development*, *Journal of Social and Personal Relationships*, ***Journal of Social Psychology***, *Journal of Sociolinguistics*, *Journals of Gerontology (Psychological Science)*, *Journalism and Mass Communication Quarterly*, *Language in Society*, *Management Communication Quarterly*, *Mass Communication and Society*, *Media Psychology*, *New Media and Society*, *Perspectives on Psychological Science*, *Personality and Social Psychology Bulletin*, *PLoS ONE*, *Politics, Groups, and Identities*, *Psychological Bulletin*, *Psychological Science*, *Psychology of Music*, *Public Opinion Quarterly*, *Research on Aging*, *Self and Identity*, *Sex Roles*, *Social Psychology Quarterly*, *Social Science and Medicine*, *Southern Communication Journal*, ***Western Journal of Communication***

Editor, *Human Communication Research* (2006-2009)

Pro Bono and paid consulting:

Gerontological Society of America—provided advice and wrote entries for booklet advising health care providers on communication with older patients (Spring-Summer, 2012); chief editor (and writer for one module) of series of educational videos on effective communication between

pharmacists and older adult clients (April 2013 - 2014) ; Advisory board chair, “Recognizing hidden traps in health care decision making” (booklet concerning helping patients avoid biases in responding to health care provider instructions (Feb-August, 2016; published August 2016).

Juli Vizza Productions—consulting for “Nine to Ninety” (ITVS funded documentary film, airing nationally on PBS) and associated educational materials; member of the “Nine to Ninety” national advisory board (2012-2016)

HomeInstead Senior Care—provided advice concerning materials on having conversations on difficult aging-related topics in families (2014); provided advice and content for news release and booklet on effective communication between adult children and aging parents; included extensive media contact (July 2007-June 2008). The resulting “40-70” campaign won a PRSA “Silver Anvil” award for best program in the *Marketing and Consumer Services* category

Sesame Workshop—prepared report on intergenerational benefits of video game play, with an emphasis on the benefits for grandparents raising grandchildren (Fall 2010)

Encore senior living, Alzheimer’s care community—advising and implementing communication intervention (2010-2011)

Paolini, S., Harwood, J., & Rubin, M. (2007, January). Entry for an informal research database focusing on the Cronulla riots and their aftermath organized by a consortium of government and community services providers working in the Sutherland Shire (NSW, Australia: Community Relations Commission for a Multicultural NSW, Shire Wide Youth Services, and Sutherland Shire Council) and involving CRSI and the Centre for Research on Social Inclusion at Macquarie University as academic partners

Chair, Dissertation award committee: *National Communication Association*, Division on Communication and Aging (2009)

Dissertation Award Committee member, National Communication Association, 2000-2002, 2005

Advisory Board member, Silver Century Foundation (Princeton, NJ), Aged by Culture Program (Media Culture and Aging Education Program), Spring 2009

Keynote speaker: CenterDOAR conference on communication and aging, Phoenix, AZ, Feb 7th, 2009, HomeInstead conference on Family Communication, Tucson, Sept 15, 2009

Chief conference planner and organizer, 11th International Conference on Language and Social Psychology, Tucson, AZ, July 16-20, 2008.

Faculty Seminar Leader: Communication and Culture Sessions, *National Communication Association Doctoral Honors Seminar*, Bowling Green State University, August 3-6, 2003.

Newsletter editor, International Association of Language and Social Psychology, 2000-2002.

Executive committee / Board member: International Communication Association, 1999-2002; International Association of Language and Social Psychology, 2000-2002.

Chair, Instructional and Developmental Division, International Communication Association, 1999-2002.

Vice-Chair, Instructional and Developmental Division, International Communication Association, 1997-1999.

Conference reviewer: Gerontological Society of America (Behavioral and Social Science, 2014); International Communication Association (Intergroup Division, 2011), National Communication Association (Communication and Aging Division, 2005), International Communication Association (Conference Theme Panels, 2005), International Communication Association (Instructional and

Developmental Division, 1995), Speech Communication Association (Commission on Communication and Aging, 1995).

Panel convenor: (a) Uses of new technology in instruction, International Communication Association, Acapulco, June 2000 (with George Barnett, SUNY-Buffalo). (b) Recent advances in ethnolinguistic vitality and cultural identity, International Communication Association, Chicago, May 1991 (with Howard Giles, UC-Santa Barbara).

Panel Respondent: National Communication Association, 2005 Conference, Boston; Instructional and Developmental Division, International Communication Association, 2003 Conference, San Diego; Commission on Communication and Aging, National Communication Association, 2002 Conference, New Orleans; Instructional and Developmental Division, International Communication Association, 1999 Conference, San Francisco.

Panel Chair: International Communication Association, May, Seattle, WA, 2014; International Conference on Language and Social Psychology, July 2000, Cardiff, Wales; International Communication Association, June 2000, Acapulco, Mexico; International Communication Association, May 2001, Washington, DC; Commission on Communication and Aging, National Communication Association, 2002 Conference, New Orleans.

Book manuscript reviewer: MIT Press, Wiley-Blackwell, Lawrence Erlbaum Associates, Peter Lang, Sage, Bent Tree Press.

International Communication Association Committee on Conference Evaluation (includes statistical analysis of members' satisfaction ratings of Montreal conference), 1997-1998.

Co-author "*An evaluation of the International Communication Association's 47th Annual Conference*" (with Howard Giles and Heather Clark). Report presented to board of the International Communication Association, 1998.

Conference Planning: Assistant (Society for Experimental Social Psychology, October 1993, Santa Barbara, CA); Co-organizer (Western States Graduate Student Conference, April 1993, Santa Barbara, CA).

Editorial Assistant: *Human Communication Research*, 1993-1994.

Department of Communication: University of Arizona (2002-present)

Chair, Faculty Evaluation Committee, Department of Communication (2013-14)

Member, Faculty Evaluation Committee, Department of Communication (2002-2003, 2006-2009, 2012-2014; 2016-2017)

Director of Graduate Studies (2012-2016)

Director of Undergraduate Studies (2004-2010; 2011-2012)

Interim Department Head (2010-2011)

Chair, Search Committee for Interpersonal hire (2010-2011)

New Faculty Mentor (Maggie Pitts) (2011-2016)

New Faculty Mentor (Kate Kenski) (2006-2010)

Chair, Faculty Evaluation Committee, Department of Communication (2003-2006)

Interim Director, Graduate Program, Department of Communication (2003-2004)

Member, Undergraduate Committee, Department of Communication (2003-2004)
 Chair, Search Committee for Joint Communication/Journalism hire (2004) (Iris Chyi)
 Member, Internal Department Head Search Committee, Department of Communication (2003)
 Planning involvement: Joint SIRLS/Journalism/Communication homecoming event (2003). [Event cancelled.]

College and University: University of Arizona (2002-present)

SBS College Promotion and Tenure Committee, 2016-2017.
 Third year review committee member for SIRLS faculty member, Fall 2014
 Member, SBS college 1885 Scholar selection committee, 2012-2013
 Member, SBSRI (College research institute committee), 2012-2016
 Chair, SBS College Graduate Council, 2011-2012
 Chair, external promotion review committee (School of Journalism), Fall 2011
 Member, SBS College Graduate Council, Spring 2011
 Arizona Geriatrics Education Center: Member of Core Faculty and Steering Committee (2002-2007; 2010-2015)
 McNair Scholar mentor (Natalie Nevarez, joint with Chris Segrin and Analisa Arroyo, Summer 2010)
 Member: University Undergraduate Council (2008-2010)
 Co-chair (Fall 2009) and Interim Chair (Spring 2010), University Undergraduate Council
 Undergraduate Council Representative to Faculty Senate and Faculty Senate Executive Committee, Spring 2010
 Member: Vice Provost's advisory committee on accessibility to Majors and Minors (2006-2008)
 Member, Graduate Interdisciplinary Program in Statistics (2006-2016)
 Presentation to Communication Club: The undergraduate major in communication (January, 2009)
 Member, College of Social and Behavioral Sciences Research Institute Advisory Board (2005-2007)
 Advisory Board and student mentor, College of Medicine Optimal Aging Program (2004-2007)
 Seminar on communication and aging: University of Arizona College of Medicine Optimal Aging Program, September 21, 2006.
 Public Lecture: Geriatric Grand Rounds: "Effective communication with older adults," April 20th, 2006, Arizona Cancer Center (sponsored by The Colleges of Medicine and Pharmacy and the Arizona Geriatrics Education Center; Eligible for CME credit)
 Director, Gerontology Graduate Program (2002-2006)
 Member, Campus Literacy Council (2005-2006)
 Member, College of Social and Behavioral Sciences Grade Appeal Committee (2003-2006)
 Campus Lecture for the University Honors Series Colloquium, *Communication and aging*, April, 2005
 Public Lecture for the College of Social and Behavioral Sciences' "Distinguished Lecture Series,"

Communication and older adults: Age prejudice in an aging world. May 12th, 2004

Presentation to University of Arizona Family Studies Department, “Intergroup approaches to family communication,” September, 2004

Presentation to University of Arizona Social Psychology Brown Bag, “Intergroup contact, grandparent-grandchild relations, and attitudes towards older adults,” October, 2003

Chair, Task force for Journalism/Comm/SIRLS collaborations – Information, Technology and Society (2003-2004)

Fourth year review committee member for Journalism faculty member, 2003

University of Kansas (1994-2002)

Department Director of Undergraduate Studies, 1999-2002 (program development; monitoring requirements for the major and development of the minor; liaison to the College office; academic advising, admissions to the major, petitions for approximately 500 Communication Studies majors).

Chair, Search Committees. Assistant Professor in Communication Technology, 2001-2002; Assistant Professor in Interpersonal Communication position, 1998-1999.

New faculty mentor (Tracy Russo), 2000-2002.

Undergraduate Study Abroad Advisor, 1995-2001.

Faculty liaison: Lambda Pi Eta (National Communication Honors Association), 1998-1999.

Faculty liaison: Students in Communication Studies Association, 1998-1999.

Yearly presentations in departmental and Edwards Campus proseminars, 1994-1999.

Presentation for graduate students on developing research programs (1999).

Advisor and research coordinator on telephone survey for local cable television company. Resulted in donation to Communication Studies department (\$1,500), Spring 1998.

Other committee memberships: Grievance Committee (1994-1996; Chair: 1996-1999); Ad Hoc Edwards Campus Advisory Committee (1997-2000); Library Committee (1995-1997); Ad Hoc Advisory Committee on Teaching Research Methods (1995-1996).

Member of College Committee on Appointments, Promotion and Tenure, 2000-2002.

Mount Oread Scholar Advisor: 2001-2002 (Academic advising for honors-track freshman-sophomore students).

Reviewer for the Hall Center for the Humanities (Grant Development Office) Proposal Review Bureau (2001-2002).

Alternate member of University Human Subjects Committee (1999-2002).

Presentation to University of Kansas Gerontology Center, “An intergroup approach to intergenerational relations”, April 2001.

Member of University Research Committee, 2000-2003.

Member of College Review Committee for General Research Fund applications, 1998-2000.

Occasional presentations in Gerontology proseminar, 1995-2000.

Presentation to Medical Center proseminar on Research in Aging, Winter 1998.

Gathered telephone survey data for project to improve attendance at University Theater productions, Spring 1998.

Member, inter-departmental social science computer lab advisory committee, 1998-2000.

Member, University Judicial Board, 1997-2000.

Mentor, Federal McNair Scholar Program, University of Kansas, Spring 1997-1998 [mentorship of this student continued informally through Spring of 2001].

Mediator: University of Kansas Cyprus Forum (Mediation between Greek and Turkish Cypriot groups during campus conflict, Spring 1997).

Mentor, College of Liberal Arts and Science's Dean's Scholar Program, University of Kansas, Fall 1996-Spring 1997.

Discussion coordinator: Diversity Dialogues program: Extra-curricular discussions concerning issues of diversity on campus, 1995-1996.