Susan L. Holland

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CHRONOLOGY OF EDUCATION

GONZAGA UNIVERSITY, Spokane, Washington

M.A., Communication and Leadership Studies

Thesis: Media representations of female athletes in popular advertising: critical perspectives of gendered and racialized women in sport Thesis Advisor: Dr. Heather Crandall, Associate Professor & Department Chair of Communication Studies

UNIVERSITY OF SAN FRANCISCO, San Francisco, California **M.A., Sport Management**

MICHIGAN STATE UNIVERSITY, East Lansing, Michigan B.A., Communication

CHRONOLOGY OF ACADEMIC EMPLOYMENT

2019- Present	UNIVERSITY OF ARIZONA , Tucson, Ar. School of Social and Behavioral Sciences, D. Career Track Associate Professor of Pract Career Track Assistant Professor of Pract	epartment of Communication tice 8/2023-Present	
2011-2019	SOUTHERN METHODIST UNIVERSITY, Dallas, Texas		
	The Annette Caldwell Simmons School of Education & Human		
	Development, Department of Applied Physiology &		
	Wellness, Applied Physiology & Sport Management Program		
	Professor of Practice	8/2012-7/2019	
	Lecturer	8/2011-8/2012	
2007-2011	FLORIDA GULF COAST UNIVERSITY, Ft. Myers, Florida		
	Communication Arts & Sciences, Departmen & Philosophy	nt of Communication	
	Instructor	1/2008-7/2011	
	Internship Coordinator	8/2007-7/2011	

2004-2011	SALVE REGINA UNIVERSITY, Newport, Rhode Island Graduate Business Studies, Department of Graduate & Professional Studies	
	Adjunct Instructor , online instructor within the MBA, an M.A. in management programs	d 2004-2011
	Enrollment/Admissions Counselor, Graduate Studies	2003-2004
2001	UNIVERSITY OF SAN FRANCISCO, San Francisco, C College of Arts & Sciences, Department of Exercise Spor	
	Adjunct Instructor, Department of Exercise Sport & Scie	ence
2001-Current	TEACHING: <u>SUMMARY OF COURSES TAUGHT</u> (F=Fall, S=Spring, M=Summer, (X) = # of multiple section	ns per semester)
	<u>Undergraduate Courses:</u>	
	Advanced Sports PR/Sports PR: F11, S12 (2), F12 (2), S13(2), M13, F13 (2), S14 (2), M14 (2), M15 (2), F15 (2), S16 (2), M16, F16 (2), S17 (2), M17 S18 (2), M18, F18 (2), S19 (2) F19, S20, M20, F20, S21, M F22, S23, F23, F24	7, F17 (2),
	Capstone/Senior Project: F11, S12, F12 (2), S13 (2), F13, S14 (2)	
	Communication & Public Relations: F19	
	Contemporary Issues in Sport Management: S12, F12, S13, M13, F13, S14, M14, F14 (2), S15 (2), F15 (2), F16 (3), S17, M17, F17, S18 (2), M18, F18 (2), S19 (2)	
	Internship: F01, M08 (2), F08 (2), S09, M09, F09, S10, F10, S11	
	<u>Undergraduate Courses</u> (continued):	
	Independent Studies/Teaching Practicum: F12, S13, M13, F13, S14, M14, F14, S15, M15, F15, S16, M17, F17, S18, M18, F18	M16, F16, S17,
	Intro to Public Relations: S08, F08, S09, F09, S10, F20 (2), S21 (2), F21, F23, S24	

Nonprofit PR: S09, F19, S20, S22, F22, S23, S24

PR Campaigns: F08, F10, S11(2), F19, S20

Public Speaking: S08

PR Writing: F08, S09, F09, S10 (2), F10, S20, F20, S21, F21 (2), S22 (2), F22 (2), S23 (2), M23, F23 (2), S24 (2), M24, F24 (2)

Sport Marketing/Sports Sponsorship Sales: S09

Sport Management Practicum: F11

Sport Management F04

<u>Graduate Courses:</u> Advanced Sport Communication: S14

Marketing S05, M05, F05, F06, S07, F07, S08, S09, F09, S10, F10

CHRONOLOGY OF PROFESSIONAL EMPLOYMENT

2001-2007	HOLLAND & ASSOCIATES Marketing and New Business Development Consultant
2006	CLEAR CHANNEL RADIO (iHeartMedia Inc.) Director of Special Events & Non-Traditional Revenue (NTR)
	 Created, implemented, and executed all NTR events and marketing initiatives for Clear Channel Radio (Cluster included four radio stations/four formats: Hip Hop, Smooth Jazz, Adult Contemporary and Country)

Surpassed annual sales goal; exceeded 230% more than planned goal

1998-2001 CBS RADIO NETWORK, KCBS-Radio –VIACOM San Francisco, California Marketing Director/New Business Development Promotions Director

- Created, implemented, and executed all client event & hospitality programs and sales promotions
- Executed hundreds of successful product launches & retail marketing programs
- Managed all public relations & station publicity for KCBS & all on-air talent including the late NFL commentator John Madden
- Initiated all client marketing and sales promotions for an annual \$35M sales
- Generated an incremental \$3.5M in Non-Traditional Revenue (NTR)

1991-1998**REEBOK INTERNATIONAL, LTD.** (San Francisco & Los Angeles)Area Marketing Manager, Western U.S.7/1993 -12/1998

- Planned hundreds of successful events & promotions ranging from small focus groups up to 70,000+ customers
- Managed regional partnerships with our sponsored teams & athletes within the Western U.S. for the PGA, NFL, MLB, NBA, NHL, MLS, WNBA & ABL
- Successfully implemented hundreds of product launches and hundreds of strategic PR initiatives in the Western U.S.
- Conducted extensive market research & testing throughout the Western U.S. including consumer, retail, vendor, and product focus groups

Promotions Manager

7/1991-7/1993

- Developed and executed all regional events, promotions, and advertising for the Southwestern U.S.
- Conducted market research and quarterly product & target market consumer focus groups
- Developed and managed the Internship Training Program

Sales Representative

3/1991-7/1991

- Placed second in a national merchandising contest
- First Place Winner- Reebok National Sales Contest -Category: Tennis

1989-1991 **CBS TELEVISION NETWORK, KCBS-TV**, Los Angeles, California News Associate, Research Planner

1988-1989	ROCKETDYNE, Canoga Park, California Aerospace Division of Rockwell International Production Assistant, Department of Film and Televisio	on
1987	WDTX-Radio, Metropolis Broadcasting, Detroit, Mich Sales Associate, Rock/CHR (Contemporary Hit Radio) f	-
1987	WYYZ-TV, ABC-TV, Detroit, Michigan Intern, Department of Programming, local news	
Five Star Faculty A Nominee (not recipie only undergraduate to	garet M. Briehl and Dennis T. Ray	2024
Awarded October 20 This award was estab	Award for Innovation in Teaching 23 by Provost Ronald W. Marx blished to acknowledge outstanding faculty whose and instructional effectiveness merit special recognition	2023
	Award Ceremony Swanson Prize for Teaching Excellence ony and dinner was held on Oct. 25, 2023	Fall 2023
Awarded for 2022/23 University of Arizon The Gerald J. Swans	3 Academic Year	2022-Spring 2023
Finalist for 2022/23 A Student-nominated T Received recognition which remains the or	• •	22-Spring 2023
Recipient, Inspiration	onal and Exceptional Faculty Member, Arizona Online	2023
Student Success & R	A/Appreciation, University of Arizona etention Innovation ognition of teacher appreciation at the end of the semester	Fall 2022

Faculty Recognition/Appreciation, University of Arizona Student Success & Retention Innovation Student-initiated recognition of teacher appreciation at the end of the semester	Spring 2022
Faculty Recognition/Appreciation, University of Arizona Student Success & Retention Innovation Student-initiated recognition of teacher appreciation at the end of the semester	Spring 2021
Faculty Recognition/Appreciation, University of Arizona Student Success & Retention Innovation Student-initiated recognition of teacher appreciation at the end of the semester	Fall 2020
Faculty Recognition/Appreciation, University of Arizona Student Success & Retention Innovation Student-initiated recognition of teacher appreciation at the end of the semester	Fall 2019
	ll 2018, Fall 2017 ll 2016, Fall 2014
Football-Faculty Appreciation/Recognition, SMU Athletics Honored during halftime and coaches/players dinner for teaching excellence and student appreciation	Fall 2015
Women's Basketball- Faculty Appreciation/Recognition, SMU Athletics Honored during game for teaching excellence and student appreciation	Spring 2015
Faculty Appreciation/Recognition, Alpha Chi Omega, SMU Student-initiated appreciation recognition and dinner at sorority house	Spring 2014
Men's Basketball -Faculty Appreciation/Recognition, SMU Athletics Student and team-initiated recognition of teaching	Spring 2014
SMU A-LEC Outstanding Faculty, selected by Altshuler Learning Enhancement Center (A-LEC) leadership team for teaching and commitment to students' success. A-LEC provides undergraduate tutoring, writing workshop and human development classes for undergraduate students	Spring 2014 ps,
SMU Peruna Professor: 2014: Year of the Faculty Award –student-nominate teaching award given to one professor, per school, in the celebratory "2014: "Year of the Faculty" Simmons School of Education Award Recipient	ed Fall 2014
Faculty Appreciation/Recognition, Kappa Gamma Student-initiated appreciation recognition and dinner at sorority house	Fall 2013

Faculty Appreciation/Recognition, Alpha Chi Omega Student-initiated appreciation recognition and dinner at sorority house	Fall 2013
Faculty Appreciation/Recognition , SMU Athletics, Men's Basketball Student and team-initiated recognition of teaching	Spring 2013
Faculty Representative, for APSM honoree of Mortar Board Top 10 sophomore	Spring 2013
FGCU Presidential Teaching Award	2010
Recipient, McTarnaghan Presidential Teaching Award	2010
This presidential teaching award honors one member of the faculty annually for teaching excellence.	
Excellence in Teaching Award, Sigma Alpha Pi, FGCU National Society of Leadership and Success, FGCU Chapter	2010
Provost-Appointed FGCU New Faculty Representative, Appointed by Provost Toll and Dr. Cathy Duff for New Faculty Orientation FGCU workshops	2009-2011

INDIVIDUAL STUDENT CONTACT

UNIVERSITY OF ARIZONA

2019-Present

2022

Advising & Mentoring

<u>Career Counseling/Professional Preparedness Development for Undergraduate Students</u> (10-15+ hours weekly/40-60+ hours monthly)

- Provide weekly networking facilitation, career identification, guidance and referrals for undergraduate students pursuing careers, internships, and experiential opportunities within the PR industry, media, sports & entertainment industry, and the overall corporate and nonprofit sectors
- Conduct writing and editing workshops and one-on-one support for members' résumés, cover letters, and follow-up interview correspondence
- Provide mock interviews and overall interview preparedness for both internships and jobs. Additionally, actively promote and recruit students for the PR minor and our communication major.
- Collaborate with Student Engagement & Career Development (SECD) for workshops and to promote our students to their career resources
- Earned Career Champions Certificate of Completion

Sampling of industry professionals that served as guest speakers in the classroom and club events:

- Elizabeth Beeck, *Editorial Assistant/Intern*, V Magazine, NYC, former student, SMU alumna (March 2022)
- Jason Christley, *Vice President of Marketing and Communications*, FC Tucson, Professional Soccer (September 2021)
- Allison Collett, *Media Relations and Marketing Representative*, JM Family Enterprises "The Power of Connectedness of Social Media and PR," former student, UA COMM alumna (October 2023)
- Hensley, Ellefritz, *Founder & Owner*, Reboot, former student, SMU alumna (June 2020)
- Justin Forte, *Business Operations Lead*, PGA of America, former student, SMU alumnus (November 2023)
- Steve Harding, *former Bureau Chief & Senior Producer*, People Magazine, "People TV;" former Senior Supervising Producer, "Extra" TV, Warner Bros. Entertainment (October 2022)
- Amy Heidbreder, *Account Coordinator*, Anderson Advertising & Public Relations, former student, UA COMM alumna (September 2022)
- Brenna Mason, *Digital and Social Media Activation Strategist*, IMG (Endeavor), *Learfield Sports*, former student, SMU alumna (November 2021)
- Paige Michlik, *Senior Sales Consultant*, Circuit of The Americas, former student, SMU alumna (June 2020)
- Allison Moore, *Account Coordinator*, Hemsworth Communications, former student, UA COMM alumna (January 2022)
- Niraj Mulji, Senior Director of Basketball Strategy, Spurs Sports & Entertainment, San Antonio Spurs, NBA, former student, SMU alumnus (November 2023)
- Delaney Niehoff, Social Media Manager, Disney Parks, The Walt Disney Company (March 2021)
- Maddy Rueda, *Partner Operations Manager* Independent Music Labels, YouTube, former student, SMU alumna (November 2022)

- Maddy Rueda, Staffing Services Associate, Google, Inc., former student, SMU alumna (February 2020)
- Doug Sanders, *Founder & President*, Sanders Sports & Entertainment, UA COMM alumnus (April 2023)
- Natalie Skehan, Account Manager, Apex Systems, former student, UA COMM alumna (September 2022)
- Maddy Stover, *former Senior Coordinator, Social Responsibility*, Major League Soccer (MLS), former student, SMU alumna (October 2020)
- Lindsay Thomae, *Founder & Owner*, Thomae Advertising, UA COMM alumna (March 2020)
- Renick Townsend, Founder & Brand Consultant, Renick, and former Brand Consultant Sports & Entertainment, Creative Artists Agency (CAA), former student, SMU alumna (March 2022)
- Adi Vase, Assistant Performance Coach, Golden State Warriors, NBA (May 2020)
- Isabella von Habsburg, Assistant, Sports Broadcasting Agents, ICM Partners, former student, SMU alumna (March 2022)
- Lisa Zunich, *Production Manager*, Cartoon Network, Warner Bros. Discovery, former student, FGCU alumna (Fall 2023 & November 2020)

SOUTHERN METHODIST UNIVERSITY

Sampling of industry professionals that served as guest speakers in the classroom

- Leigh Steinberg, Founder, Steinberg Sports Enterprises
- Dolf Berle, former CEO, Top Golf
- Clark Hunt, Owner, Kansas City Chiefs and FC Dallas (Major League Soccer)
- Dan Hunt, President and Co-Owner FC Dallas
- George Lynch, former 12-year NBA player, co-founder of Historically Black Colleges and Universities (HBCU) Heroes, former Clark Atlanta University (HBCU) head men's basketball coach

Letters of Recommendation

160 letters of recommendation written (UA & SMU)

Recruitment

Recruiter, Department of Communication, University of Arizona2019-PresentHelp recruit regularly for PR minor and engage with on-campus recruiting visits2019-Present

• Fall 2023 PR Minors: 335 total (313 UA Main, 22 AZ Online)

2011-2019

2017-Present

 Fall 2022 PR Minors: 273 total (253 UA Main; 20 AZ Online) Fall 2021 PR Minors: 217 total (209 UA Main; 8 AZ Online) Fall 2020 PR Minors: 207 total (207 UA Main) Fall 2019 PR Minors: 176 total (176 UA Main) 	
 Recruiter, Applied Physiology & Sport Management, SMU Provided recruiting services to Program, Department, School, SMU Athletics, and University 	2011-2019
 Top recruiter for SMU's sport management program for on-campus recruiting visits and all above recruiting initiatives Created, planned, and engaged in a multitude of recruiting events and initiatives 	C
Participation in Honors Program	
Undergraduate Honors Advising: PR 202-001 Intro to Sports PR honors advising - José Hernandez	Fall 2022
Undergraduate Honors Advising:	
PR 202-001 Intro to Sports PR honors advising - Courtney Blanc	Spring 2021
Undergraduate Honors Advising: PR 201-001 Intro to Public Relations honors advising- Solana Royston	Fall 2020

SERVICE/OUTREACH

LOCAL /STATE SERVICE/OUTREACH

UNIVERSITY OF ARIZONA:	Community Engagement Activities	2019-Present
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Students worked with a chosen organization and created PR-focused writing assignments, such as PR campaigns, integrated communication planning, PR programs, cause-related PR and cause-related marketing initiatives (for-profit and nonprofit collaborative work), media alerts, media releases, social media releases, newsletters, public service announcements (PSAs), biographies, electronic newsletters, fact sheets, backgrounders, Op-Eds, application stories, historical pieces, personality profiles, website content analysis and development, crisis management analysis and planning, speech planning and analysis, event management planning, and other PR-focused activities designed to provide a service to their respective organization. Students identified needs for a specific organization and worked through some of the PR issues and opportunities to better understand how to serve these organizations and their constituents.

Sampling of local/state organizations:

Nonprofit Sector: (local/state)

Arizona's Children Association (AzCA), Arizona Model United Nations, Assistance League of Tucson, Arizona Humane Society (Phoenix), Arizona-Sonora Desert Museum, Arizona Theatre Company (ATC), Beads of Courage, Ben's Bells, Candlelighters, Casa de los Niños, CODAC

Health Recovery & Wellness, Girls on the Run, Humane Society of Southern Arizona (Tucson), Ironwood Pig Sanctuary, KXCI Community Radio, Lupus Foundation of Southern Arizona, Natalia Salcido Legacy foundation, No Más Muertes, People Acting Now Discover Answers (PANDA), Pima Animal Care Center (PACC), Run with Stride, Sit. Stay. Play., Southern Arizona Aids Foundation, Southern Arizona Cat Rescue, Tucson Wildlife Center, Thunderbird Charities, Tucson Rescue Now, UA New Start Program, Underdog Rescue of Arizona

For-Profit Sector (local/state)

Arizona Cardinals, Gila County Jail, Leslie Lehr Living, Phat Scooters, Phoenix Suns, No Anchovies, Reid Park Zoo, Reilly Craft Pizza & Drink, Revolve Cycling, Sigma, Vision Wraps

SOUTHERN METHODIST UNIVERSITY:

2017-2019

Community Engagement Activities

Students created sports PR-focused writing assignments and event support for the following nonprofit organizations:

Non-Profit Sector (local/state):

Flight Nine Youth Academy, Paul Quinn College (HBCU), Holiday Food Drive (South Dallas)

NATIONAL/INTERNATIONAL SERVICE/OUTREACH

UNIVERSITY OF ARIZONA: Engagement Activities 2019-Present

Students worked with a chosen organization and created PR-focused writing assignments, such as PR campaigns, integrated communication planning, PR programs, cause-related PR and cause-related marketing initiatives (for-profit and nonprofit collaborative work), media alerts, media releases, social media releases, newsletters, public service announcements (PSAs), biographies, electronic newsletters, fact sheets, backgrounders, Op-Eds, application stories, historical pieces, personality profiles, website content analysis and development, crisis management analysis and planning, speech planning and analysis, event management planning, and other PR-focused activities designed to provide a service to their respective organization. Students identified needs for a specific organization and worked through some of the PR issues and opportunities to better understand how to serve these organizations and their constituents.

Sampling of national/international organizations:

Nonprofit Sector (National/International)

A Place Called Home, Alex's Lemonade Stand Foundation, American Foundation for Suicide Prevention, American Heart Association, AmeriCorps, ASPCA, Art in Action, Austin Angels, American Foundation for Suicide Prevention, Best Friends Animal Sanctuary, Boys & Girls Clubs of America, C5 Los Angeles, Cals Angels, Camp Brave Tails, CASA, Center for Reproductive Rights, Children's Miracle Network Hospitals, Drag Queen Story Hour, Dress for Success, Ducks Unlimited, Feeding America, Feed the Children, FEAST (Food, Education, Access and Support, Together), Fight for Life Foundation, Goodwill Industries, Keep A Breast Foundation, Locks of Love, Magical Builders, National Council on Skin Cancer Prevention, Easton Entertainment Industry Foundation, Friends of Jaclyn Foundation, Habitat for Humanity, Hospice Maui, Humane Society, Latino Community Fund, National Alliance on Mental Illness (NAMI), NCAA, Nantucket Land Bank, One Orlando Alliance, Orphan Outreach, NFL Foundation, Planned Parenthood, Project Beauty Share, Project Hope Foundation, Sharsheret, Special Olympics, SoCal Bulldog Rescue, St. Jude Children's Research Hospital, The Gentle Barn, The Marine Mammal Center, Salvation Army, Society of St. Vincent De Paul, Sunshine Kids Foundation, Three Square Food Bank, UN Women, USA for UNHCR (U.N. Refugee Agency), US Soccer Foundation, Wings Foundation, Wings of Hope, World Wildlife Fund (WWF).

For-Profit Sector: (National/International)

A24, AEG, Alo, Amazon, Amika, Boardriders, CBS, Charlotte Tilbury, Colin Cowie Lifestyle, Crooked Media, CVS, Disney, Detroit Red Wings, Edelman (Global PR firm), ELF Cosmetics, Fenty Beauty, Formula 1 Red Bull Racing, Girlfriend Collective, Glossier, Golden State Warriors, Gymshark, Hilton Hotels, Kosas, Little Words Project, Live Nation, Lululemon, Magnets USA, Major League Baseball (MLB), Make-A-Wish, McLaren Racing, Michele Marie PR, Microsoft, Netflix, Orangetheory, NYC Ballet, Noetic Mental Performance, Nordstrom, Off-White, Patagonia, Pattern Beauty, People Magazine for TV, Rare Beauty, REI, Republic Records (division of Universal Music Group), Reformation, San Diego Padres, San Francisco Giants, San Francisco 49ers, San Jose Sharks, Sephora, Skims, Sol de Janeiro, Sun Bum, Supreme, Target, Trinity Services Group, Inc., Universal Pictures, Vans, Walt Disney World, Wildflower Cases, Warner Bros., Williams Racing-Formula 1

Alumni Networking: Strengthen alumni relations with multiple University of Arizona, Southern Methodist University, Florida Gulf Coast University, and Salve Regina University alumni to connect our students with alumni/industry professionals to provide introductions, networking opportunities, informational interviews, internship opportunities, and job interviews.

Off-campus Educational Learning

DEI Initiative/ Major League Baseball (MLB), New York, NY

Fall 2023-Current

- Collaborated with Catalina Villegas, Director of Diversity, Equity & Inclusion, MLB, to provide potential internship opportunities at MLB Headquarters in New York for our self-identified Hispanic Communication majors and Communication and PR minors
- Worked with Catalina to further potential opportunities for our self-identified Black and female students to help increase diversity of the internship applicant pool
- Provided one-on-one Zoom editing workshops with several of our student applicants to help them prepare their résumés and cover letters

SOUTHERN METHODIST UNIVERSITY: Engagement Activities

Students worked with a chosen organization or event and created Sports PR-focused writing assignments and activities to provide a service to their respective organization

Fall 2019

2017-2019

2019-Present

Sampling local/state organizations and events:

Nonprofit Sector (National/International) Boys & Girls Club of America, Mark Cuban Foundation, NBA Cares, NFL Foundation, North Texas Food Bank, Paul Quinn College (HBCU), Habitat for Humanity, Komen Foundation, YMCA

For-Profit Sector: (National/International)

CBS, Disney, ESPN, NBA, NFL, MLB, Reebok, Nike, Under Amour, San Francisco 49ers, Dallas Mavericks, San Jose Sharks, Golden State Warriors, Texas Rangers, The Marketing Arm, Dallas Cowboys, Dallas Stars, Dallas FC (Major League Soccer)

CONTRIBUTIONS TO INSTRUCTIONAL INNOVATIONS AND COLLABORATIONS

UNIVERSITY OF ARIZONA

<u>Teaching Workshops Attended or Delivered:</u> D2L Training Workshops: Zoom, D2L, Panopto (multiple)	2020-Present
<u>Diversity Forum 2024, University of Pittsburgh</u> (Jan. 23-24, 2024) "Avoiding the 'Savior Complex' in helping professions: Decolonizing Practices in favor of culturally compassionate perspectives." (Nicole Weiss & Bobbie Hall, University of Pittsburgh)	2024
"We can disagree without being disagreeable: Using CLARA to engage in daring dialogues." (Regina Dixon-Reeves, Vice Provost, University of San Diego)	
"National call for moral revival." (Opening Keynote Speaker: Rev. Dr. William Barber II, Founding Director of the Center for Public Theology and Public Policy at Yale Divinity School, professor, and pastor.	
Closing Keynote for Diversity Forum 2024: Feminista Jones, feminist writer, public speaker and community activist	

Online Training: Continuous Course Improvement for PR 317 Strategic Writing for Public Relations	Summer/Fall 2023
Online Training: Continuous Course Improvement for PR 203 Nonprofit Public Relations	Spring 2023
PRSA lecture series: Diversity & Inclusion: Uncovering Implicit Bias to Achieve PR Success (PRSA lecture series) Panelists: Gayle Saunders, Ethics Officer, PRSA, Central Ohio Shanikka Flinn, Diversity and Inclusion Officer, PRSA, Central Ohio, and Jaron Terry, Co-Vice Chair Diversity and Inclusion PRSA National Diversity and Inclusion Committee	2022
Career Champions Certificate of Completion, Student Engagement & Career Development	2022
PRSA Entertainment and Sports Sector: PRSA Entertainment & Sports- How They Got Here Series Panelists:	2022
Gail Dent, Associate Director of Public and Media Relations, NCAA Lisa Hughes Kennedy, Executive Director, Golin for Toyota Racing Case Studies as a Pedagogical Tool for Teaching Communication Courses: Blending the Theoretical with the Practical	2022
Online Teaching Training/Course Development PR 203 Nonprofit PR	Fall 2021
SOUTHERN METHODIST UNIVERSITY	2011-2019
Attendee, Teaching with Avatars, SMU	2019
Attendee, Center for Teaching Excellence, TES Program Theme: Research-B Teaching Practices to Foster Student Learning	ased 2019
Faculty Presenter, Destination SMU, and Mustang Mondays	2017-2019
Collegial Coaching Partner , Collegial Coaching APSM Annual coaching partnerships/mentor/mentee within our department	2017-2019
Attendee, Teaching with Whiteboards/Teaching with Technology	2018
 Paving the Way to Inclusion: Race and Equity in Education –Keynote Speaker Gloria Ladson-Billings, Ph.D., researcher on critical race theory and racial disparities in education Attended and assisted with event planning and staffing for this inaugur event 	2017 al

Attendee, Center for Teaching Excellence, TES Program Theme: The Lecture Remixed (Dynamic Lecturing)	2018
Attendee, Center for Teaching Excellence, TES Program Theme: Deep Learning Teaching Practices to Foster Student Learning (From Small Teaching to Deep Learning; Fostering Deep Learning)	g 2017
Development of Online and Other Course Materials:	
 Curricular Designer Co-creating proposed PR major (in progress) Co-created/updated PR minor (2019-2020) 	2019-Present
 Course Designer for the following five courses (nine formats): Sports Public Relations (course design for 16-week & 7-week format) PR Campaigns (course design for 16-week format) Nonprofit Public Relations (course design for 16-week & 7-week format) Introduction to Public Relations (course design/modification for 16-week format) Strategic Writing for Public Relations (course design/modification for 16-format) 	
 SOUTHERN METHODIST UNIVERSITY Curricular Designer Co-created and updated undergraduate Sport Management concentration of Applied Physiology and Sport Management major Co-created graduate program: M.A., Sport Management 	2011-2019
 Course Designer for the following four courses: Advanced PR in Sport (undergraduate) Advanced Communication in Sport (graduate) Contemporary Issues in Sport Management (undergraduate) Sport Management Practicum (undergraduate) 	
Collaborations on curricular and outcomes assessment committees: Committee Member, Simmons Assessment & Accreditation Committee SACS (Southern Association of Colleges & Schools) Representative Managed departmental SACS assessment for the following programs:	2017-2019 2011-2019
 <u>Undergraduate:</u> Applied Physiology & Sport Management –Sport Management Concentra Applied Physiology & Sport Management –Applied Physiology and Heal Applied Physiology & Sport Management –Sport Performance Leadershi 	th Management
 <u>Graduate:</u> M.S., Sport Management (inaugural year fall of 2013) 	2013-2019

• M.S., Health Promotional Management (inaugural year fall of 2017)	2017-2019
 Assessment & Accreditation Committee, committee member Department representative for all school and university assessment and accreditation initiatives 	2017-2019
TOEFL Assessment Committee, SMU	2017
University Curriculum Task Force, SMU	2017
 FLORIDA GULF COAST UNIVERSITY Curricular Designer Co-created Public Relations Concentration (18-credit concentration) 	2007-2011
 Course Designer for the following five courses: Communication Internship Practicum Nonprofit Public Relations Public Relations Writing Public Relations Campaigns Principles of Public Relations 	
 SALVE REGINA UNIVERSITY Course Designer for the following three courses: Marketing Management (Graduate) Sport Marketing/Sports Sponsorship Sales 	2004-2011

Sport Marketing/Sports Sponsorship SalesSport Management Workshop

NATIONAL/INTERNATIONAL PROFESSIONAL SERVICE/OUTREACH

Editorial Board, International Journal of Sport Communication (IJSC) Summ	ner 2024-Present
Reviewer, <i>International Journal of Sport Communication</i> (IJSC) From Gearshifts to gigabytes: An analysis of how NASCAR used racing to engage fans during the COVID-19 shutdown.	Spring 2023
Reviewer, pro bono business communication writing/editing for multiple youth desiring to work within the sports and entertainment industry and professionals within the sports and entertainment industry	2011-Present
Reviewer & Mentor, pro bono resource for interview preparedness, salary negotiations, professional networking, job referrals and recommendations for UA alumni	2020-Present
Member, North American Society for Sport Management (NASSM) Member, NCA Faculty Advisor, Lambda Pi Eta, (NCA), Alpha Ci Omega UA Chapter	2017-Present 2019-Present 2019-Present

Member, Sports & Entertainment Division, PRSA Member, Higher Education Division, PRSA Member, Public Relations Association of America (PRSA)	2022-2023 2021-2023 2017-2023
Reviewer, International Journal of Sport Communication (IJSC)	Fall 2017
SERVICE TO DEPARTMENT (Limited to the past five years) UNIVERSITY OF ARIZONA, Department of Communication	2019-Present
 Undergraduate Committee Member Co-created dual major: Communication & Journalism for F22 launch Responsibilities include creating a syllabus, standard text, and standard learning outcomes for each course, as assigned. Select winners for the following awards: Brenna Ilana Berger Memorial Scholarship (2 recipients), Marcy Finerman Lewis Scholarship (1 recipient), David A. Williams Undergraduate Scholarship (1 recipient), Gaganova award (1), Communication Tuition Scholarship (2) 	2023-2026 2020-2023
 Committee Member, Assistant Professor (tenure-track) PR Faculty Search Department of Communication Currently on hold due to budgetary freeze 	10/2023-Present
Committee Member, Assistant Professor (tenure-track) PR Faculty Search Department of Communication	9/2022-3/2023
 Faculty Advisor, Lambda Pi Eta, Official Communication Honor Society of National Communication Association (NCA), University of Arizona Chapter (20-30+ hours monthly) Professional development workshops each semester and one-on-one professional development and business communication support Doubled membership by end of Fall 2019 semester Tripled membership in 2020, 2021, 2022 & 2023 	8/2019-Present
 Completed ASUA Club Faculty Advisor training for ASUA Club Faculty Advisor Certification for LPE club participation in Spring/Fall Career Fair participation 	January 2024
Undergraduate Assessment Committee Member Jun Department of Communication Increased overall ranking from 2.16 (2020/21) to 3.16 (2021/22) assessment cycle	ne 2021-Present le

Trainee, Taskstream Training, UA Assessment	2022
Trainee, Watermark Insights (new assessment platform), UA Assessment	2023
PR major Curriculum Development	2019-Present
Co-creating PR major curriculum with fellow PR faculty and administratio	n
PR minor Curriculum Development	Fall 2019
Outcomes Coordinator Liaison, Arizona Online Undergraduate Liaison, Department of Communication	June 2021-Aug. 2021
Guest Lecture and Invited Teaching Opportunities :	
COMM 500 Jake Harwood, Ph.D.	Fall 2023
COMM 500 Jake Harwood, Ph.D.	Fall 2022
COMM 500 Jennifer Aubrey Stevens, Ph.D.	Fall 2021
COMM 500 Jake Harwood, Ph.D.	Fall 2020
COMM 500 Jake Harwood, Ph.D.	Fall 2019
SOUTHERN METHODIST UNIVERSITY	2011-2019
Department of Applied Physiology and Sport Management (APSM)	
Recruiter, Applied Physiology & Sport Management	2011-2019
Committee Member, APSM Alumni Committee	2012-2019
Co-Chair Faculty Search Committee, Professors of Practice,	10/2017-8/2018
Sport Management Search Committee (co-chair on dual search committee)	
Co-Chair Faculty Search Committee, Director of Sport Management	9/2017-8/2018
and Clinical Professor Search Committee (co-chair on dual search)	
Assessment Representative (undergraduate and graduate)	
SACS (Southern Association of Colleges & Schools) Representative	2011-2019
Academic Advisor, Sport Management	2011-2019
SERVICE TO THE COLLEGE: (limited to the last five years)	
UNIVERSITY OF ARIZONA: College of Social & Behavioral Science	s 2019-Present
Committee Member, SBS Undergraduate Awards Committee	Fall 2021
SOUTHERN METHODIST UNIVERSITY: Simmons School of Education and Human Development	2011-2019

Committee Member, SMU Simmons School of Education, Diversity Committee	2017-2019
Committee Member, Simmons Assessment & Accreditation Committee	2017-2019
Committee Member, Simmons Faculty and Staff Steering Committee, Development	2012-2017
SERVICE TO THE UNIVERSITY: (limited to the last five years) UNIVERSITY OF ARIZONA	2019-Present
External Reviewer, Soo Hyun Kim, Ph.D. Recruited by Laura Scaramella, Ph.D., Professor, Family Studies and Human Development, Norton School of Human Ecology, to serve as External Reviewer for Soo Hyun Kim, Ph.D. from Assistant Professor Of Practice to Associate Professor of Practice.	Summer 2024
Committee Member , Delphi Award Appointed by Dr. Andrea Romero to help plan for award money devoted to Career Track Faculty engagement	Spring 2024
Committee Member, Career Track Working Group Committee Appointed by Dr. Andrea Romero to help examine and propose areas of Opportunity for university-wide overall review process for Promotion Review via for Career-Track faculty	Spring 2024
Committee Member , Career Track Committee Appointed by Dr. Andrea Romero for smaller, sub-committee to examine, Prepare and propose University-wide policy changes to current policy and for our Career Track Faculty	Summer 2024-Present procedures
Speaker, University of Arizona Athletics, Football Conducted media training for incoming football student-athletes Presented Media Relations, Media Training and Community Engagement Training for New Cats Development	Spring 2024
Committee Member, University Teaching Awards Committee Appointed to serve as committee member on 2023-24 Teaching Awards Committee by Vice President of Faculty Affairs Dr. Andrea Rome after being prior recipient in 2023 of two university-wide awards: 2022/23 Gerald J. Swanson Prize for Teaching Excellence and The Provost Award for Innovation in Teaching (2023)	2023-Present

Speaker, Conduct Professional Development Workshops Fall/Spring semesters (ongoing) as faculty advisor, Lambda Pi Eta , Official Communication Honor Club of NCA, University of Arizona Chapt	2019-Present
Guest Speaker, PRSSA (Public Relations Student Society of America) Committee Member, Senior Awards & Provost Award, Dean of Students	Fall 2022 Spring 2022
Contributor , 21 st Century Masters' Project, SBS, UA, content contributor, to assist Dr. Maggie Pitts	Spring 2022
Committee Member, Senior Awards & Provost Award, Dean of Students	Spring 2022
Guest Speaker, PRSSA (Public Relations Student Society of America),	Spring 2022
Outcomes Coordinator Liaison, Arizona Online Undergraduate Liaison, Department of Communication	June 2021-Aug. 2021
SOUTHERN METHODIST UNIVERSITY	2011-2019
Committee Member, Honors Convocation Award Committee	2016-2019
Recruiter, Assisted SMU Vice President of Development and External Affairs	2012-2019
Recruiting liaison, APSM, SMU Athletics for the following sports Men's Basketball, Women's Basketball, Football, Volleyball, Men's Tenni Women's Tennis, Men's Swimming & Diving, Women's Swimming & Div Women's Golf, Men's Golf, Track & Field, Rowing, and Women's Cross G	ving,
Assessment Committee Member, Test of English as a Foreign Language (TOEFL)	2017
Committee Member, University Curriculum Task Force	2017
PUBLICATIONS	
<u>Refereed Journal Article</u> Abeza, G., Seguin, B., Carton, P., & Holland, S. (2020). Measuring sponso effectiveness: Designing an alternative approach. <i>Sport Marketing Quarter</i>	

OTHER SCHOLARSHIP:

Research Projects and Presentations

Faculty Presenter, eSports & Sports PR: Crisis Management	2018
In Sport: Sports Diplomacy, The U.S. Department of State:	
Making Basketball Accessible to Broad Audiences in Belarus	
(Sports Visitor Program for Belarus)	
Holland-Moniz, Susan L. Media representations of female athletes in	2010
popular advertising: Critical perspectives of gendered and racialized	
women in sport. Communication and Leadership, Gonzaga University,	
Spokane, Wash. (oral defense- master's thesis) December 2010	
Holland-Moniz, Susan L. Apologetic behaviors in collegiate female athletes:	2010
Communication and Leadership, Gonzaga University,	
Spokane, Wash. (research project)	
Holland-Moniz, Susan L. Constructing identities. Communication and	2009
Leadership, Gonzaga University, Spokane, Wash. (research project)	
Holland-Moniz, Susan L. The costs of a crisis: Martha Stewart Living	2007
Omnimedia Inc., Communication and Leadership, Gonzaga University,	
Spokane, Wash. (research project)	
Holland, Susan L. Measuring brand equity. Sport Management,	2002
University of San Francisco, San Francisco, Calif. (research project)	